PARis

Office du Tourisme et des Congrès

Accessibility Guide

Arc de triomphe

Hello, you are about to browse the establishment's Access Guide: « Arc de triomphe ».

This document indicates all the ways in which this establishment facilitates access for people with specific requirements.

Outside

Parking

Adapted parking nearby:

• On road parking: Yes (7)

• Private parking: No

• Underground parking: Yes (45)

Number of places nearby: 52

Distance: 250 m

Places signposted: Yes

Drop-off area: Yes

Access problems

Possible access problems: Other, you have to access by the drop-off area.



Outside

— Entrance

Type of entrance: Several steps / Stairway to enter. A lift

compensates for this obstacle.

Monitored entrance: Yes

Entrance visible from door: No

— Door

Type of door: Manual door

The door has a call facility: No

Indoors

Indoors

Width of the narrowest corridor: 91 cm

Width of the narrowest doorway: 92 cm



Indoors

Signage

Homogeneous: Yes

Legible: No

Easy to understand: Yes

Combined with pictograms: Yes

Duplicated in Braille: No

Relief model: Yes

Relief map: No

Map in large print: No

Simplified map: No

Map with contrasting colours: No

Glass walls

Glass walls, if any, are marked:

Full or partial pattern covering the space at 1.10 m and 1.60 m from the floor



Indoors

Stairs

Presence of stairs in the establishment: Yes

Distinctive features of the stairs:

- Podotactile strip: No
- Continuous handrail: Yes
- Contrasting stair nosing: Yes

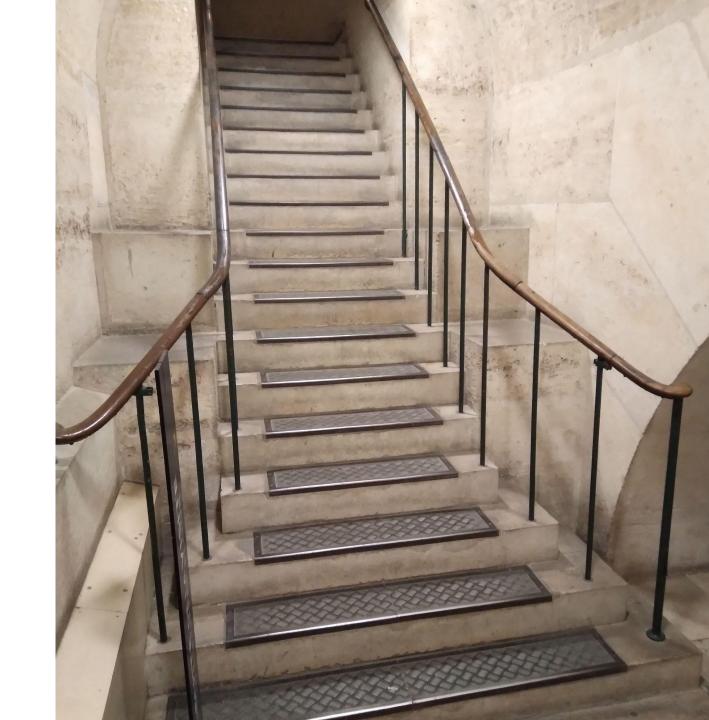
— Lift

Presence of a lift in the establishment: Yes

Height of the highest button: Not measured

Distinctive features of the lift:

- Announcer: Not completed
- Magnetic induction loop: No
- Handrail: No
- Buttons: Not completed



Indoors

— Toilet facilities

Presence of toilets onsite: Yes

These toilets are accessible: Yes

Number of accessible seats onsite: 2

Flashing lights: No

Rotation area: Yes

Grab bar: Horizontal, Double

Adjustable height: No

Contrasting colour: Yes

Changing table: Yes

Height of the washbasin: 85 cm

Recessed part under the washbasin: No

Corner washbasin: No



Reception

Reception equipped with a magnetic induction loop: Yes

Height of the reception desk: 106 cm

Recessed part under reception desk: No

Booking is possible by:

• SMS: No

Acceo : No

• Email : Yes

Staff

Staff are provided with awareness training: Yes

Staff are trained: Yes

At least one staff member speaks FSL: No



Pricing policy

Free on presentation of an official document: Yes

Free for the accompanying person: Yes

Free for seniors (+ 65 yrs): No

Free for children (- 12 yrs): Yes

Reduced rate on presentation of an official document: No

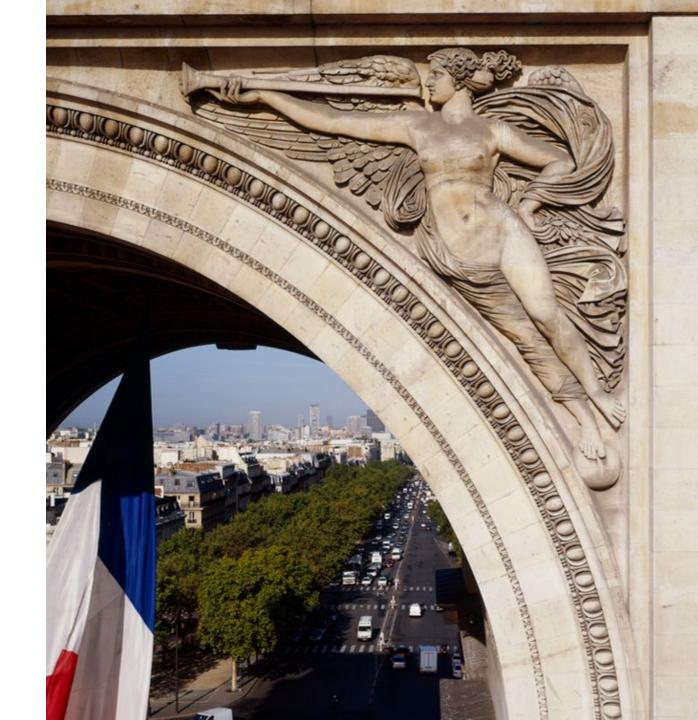
Reduced rate for the accompanying person: No

Reduced rate for seniors (+ 65 yrs): No

Reduced rate for children (- 12 yrs): No

Special rate for large families (5 people +): No

Other specific rate: Yes



Pricing policy

The pricing policy applies to the following:

- Self-guided tour
- Guided tour
- Temporary exhibitions



Services

Pets are accepted: No

Pushchairs are accepted for the visit: No

Loan of baby carriers: No

Loan of pushchairs: No

Loan of wheelchairs: No

Loan of cane seats: No

Loan of folding seats: No

Loan of magnifying glasses: No

Sitting areas available in all rooms that can be visited: Yes

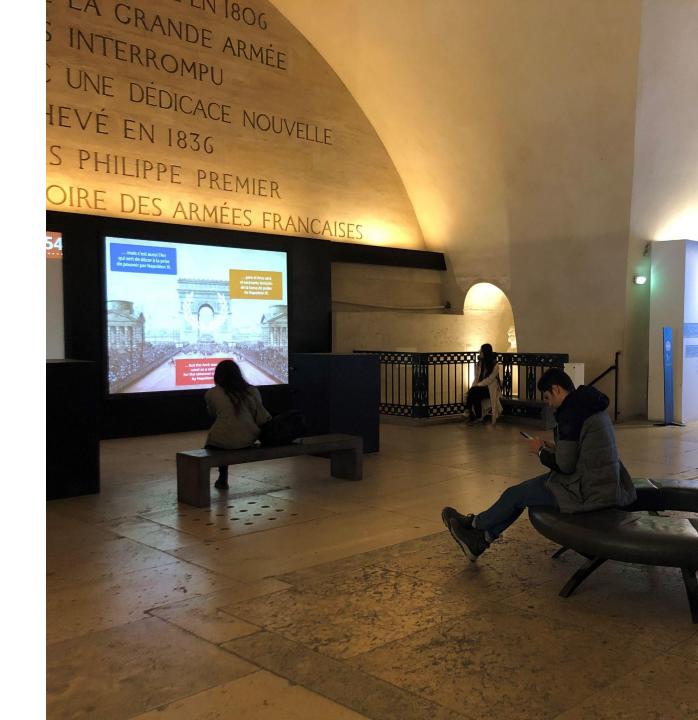
—— Wall labels

Height of labels: 125 cm

Large print labels: No

Relief labels: No

Braille labels: No



The visit

Visitor aids

Aid in following the show/visit: Yes

Pedagogical workshops: No

Documentation in Braille: No

Documentation in large print: No

Thermoformed documentation: No

Documentation in Easy read: No

App for children / families for a visit: No

Children's booklets / games: No

Guided tour: Yes

Audio guide: No



The visit

Individual visits

You offer individual visits:

- Equipped with an amplification device: No
- Equipped with a magnetic induction loop: No
- Adapted to mental disabilities: No
- In French sign language (LSF): No
- In ISL (International Sign Language): No
- In lip-reading: No
- Tactile: No
- Adapted for children: Yes
- With audio description: No
- Other types of individual visits: No



The visit

Guided tours

You offer guided tours:

- Equipped with an amplification device: No
- Equipped with a magnetic induction loop: No
- Adapted to mental disabilities: No
- In French sign language (LSF): No
- In ISL (International Sign Language): No
- In lip-reading: No
- Tactile: No
- Adapted for children: Yes
- With audio description: No
- Other types of individual visits: Yes

Minimum group size: From 7 people



Shop

Reception

The cash desk is equipped with a magnetic induction loop: Yes

Height of the payment counter: 100 cm

Recessed part under the payment counter: Yes

The products on sale are displayed between 40 and 130 cm: No

Vendors help access products: Yes

Prices of products are:

Visible : Yes

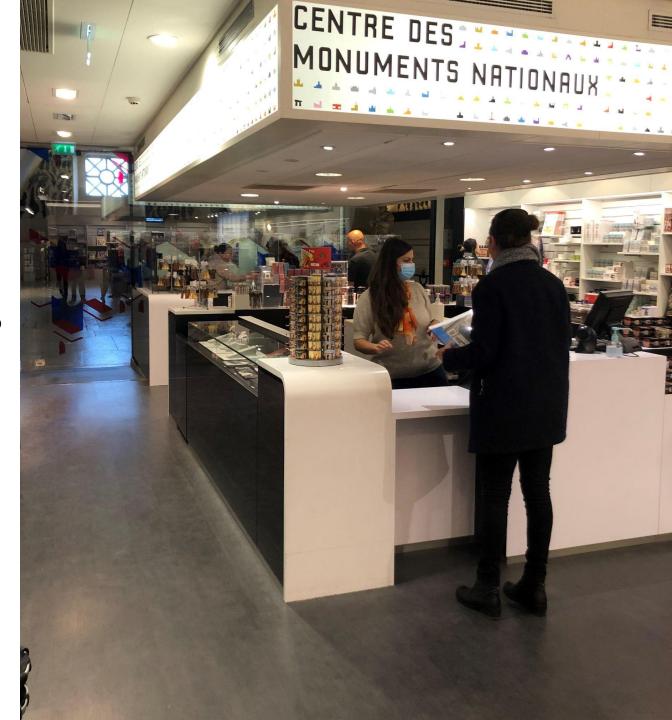
In large print: No

Staff

Staff are provided with awareness training: Yes

Staff are trained: Yes

At least one staff member speaks FSL: No



Acknowledgments

Arc de triomphe



Thank you for consulting this accessibility guide, we hope you have a pleasant stay in Paris.