PARIS

Office du Tourisme et des Congrès

Accessibility Guide

Musée d'Orsay

Hello, you are about to browse the establishment's Access Guide: « Musée d'Orsay ».

This document indicates all the ways in which this establishment facilitates access for people with specific requirements.

Outside

Parking

Adapted parking nearby:

On road parking: Yes

• Private parking: No

Underground parking: No

Number of places nearby: 26

Distance: 50 m

Places signposted: Yes

Drop-off area: No

Access problems

Possible access problems: No specific problems



Outside

— Entrance

Type of entrance: On one level

Monitored entrance: Yes

Entrance visible from door: No

Door

Type of door: Automatic door

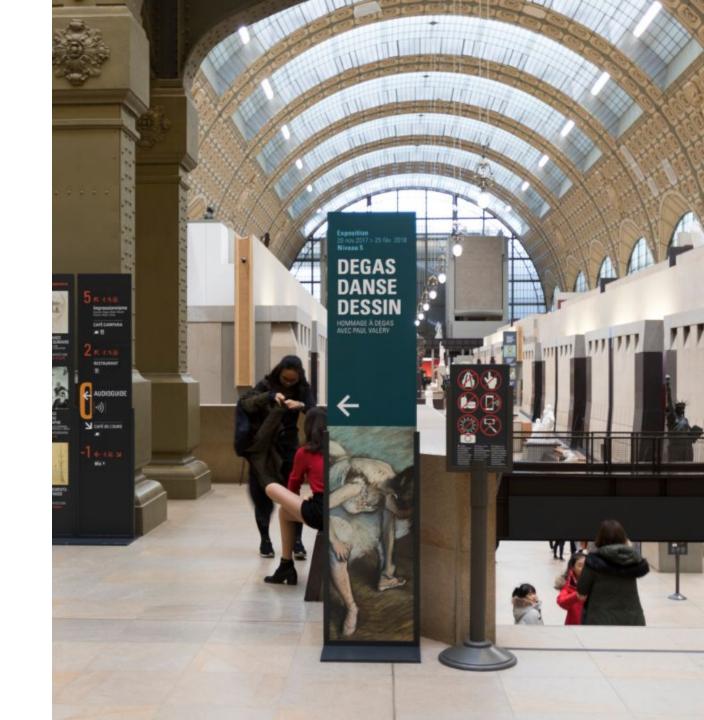
The door has a call facility: No

Indoors

Indoors

Width of the narrowest corridor: 120 cm

Width of the narrowest doorway: 90 cm



Indoors

Signage

Homogeneous: Yes

Legible: Yes

Easy to understand: No

Combined with pictograms: Yes

Duplicated in Braille: No

Relief model: No

Relief map: No

Map in large print: No

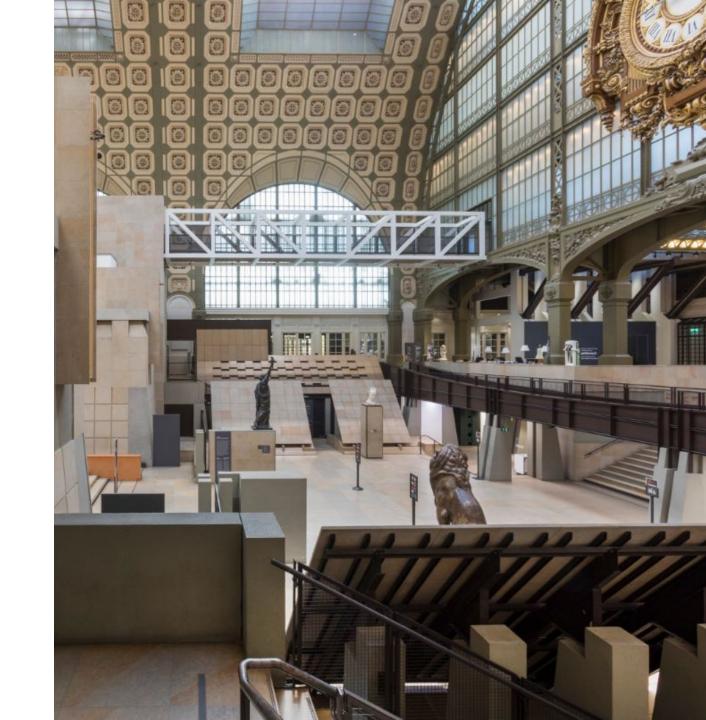
Simplified map: No

Map with contrasting colours: No

Glass walls

Glass walls, if any, are marked:

Contrasting elements at 1.60 m from the floor



Indoors

Stairs

Presence of stairs in the establishment: Yes

Distinctive features of the stairs:

Podotactile strip: No

Continuous handrail: No

• Contrasting stair nosing: Yes

— Lift

Presence of a lift in the establishment: Yes

Height of the highest button: 105 cm

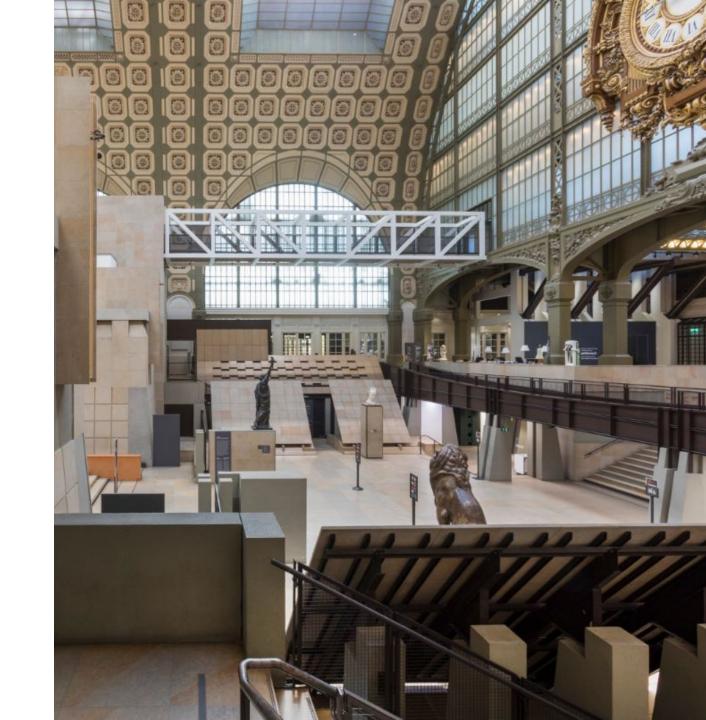
Distinctive features of the lift:

Announcer: Visual announcer, Sound or voice announcer

Magnetic induction loop: Yes

Handrail: Yes

Buttons: Buttons in large print, Buttons in relief



Indoors

— Toilet facilities

Presence of toilets onsite: Yes

These toilets are accessible: Yes

Number of accessible seats onsite: 2

Flashing lights: Yes

Rotation area: Yes

Grab bar: Angled

Adjustable height: No

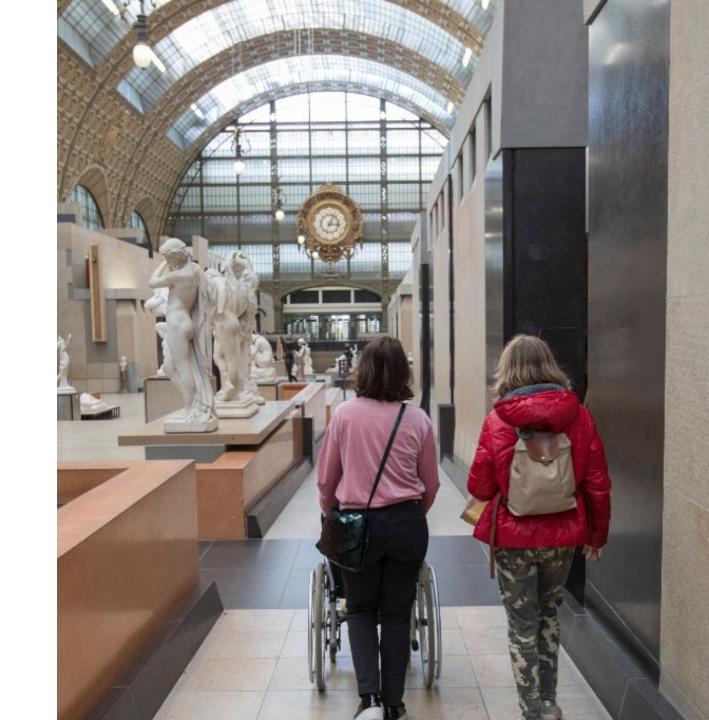
Contrasting colour: Yes

Changing table: Yes

Height of the washbasin: 90 cm

Recessed part under the washbasin: Yes

Corner washbasin: No



Reception

Reception equipped with a magnetic induction loop: Yes

Height of the reception desk: 126 cm

Recessed part under reception desk: No

Booking is possible by:

• SMS : No

Acceo : Yes

• Email : No

Staff

Staff are provided with awareness training: Yes

Staff are trained: Yes

At least one staff member speaks FSL: Yes



Pricing policy

Free on presentation of an official document: Yes

Free for the accompanying person: Yes

Free for seniors (+ 65 yrs): No

Free for children (- 12 yrs): Yes

Reduced rate on presentation of an official document: No

Reduced rate for the accompanying person: No

Reduced rate for seniors (+ 65 yrs): No

Reduced rate for children (- 12 yrs): No

Special rate for large families (5 people +): Yes

Other specific rate: No



Pricing policy

The pricing policy applies to the following:

• Self-guided tour: Yes

• Guided tour: No

Temporary exhibitions: Yes

Audioguides: Yes

Pedagogical workshops: No

Concerts : No

Shows: No

Attractions: No

Meeting rooms: No

Other types of services: No



Services

Pets are accepted: No

Pushchairs are accepted for the visit: Yes

Loan of baby carriers: No

Loan of pushchairs: Yes

Loan of wheelchairs: Yes

Loan of cane seats: No

Loan of folding seats: Yes

Loan of magnifying glasses: No

Sitting areas available in all rooms that can be visited: No

— Wall labels

Height of labels: 90 cm

Large print labels: No

Relief labels: No

Braille labels: No



Visitor aids

Aid in following the show/visit: No

Pedagogical workshops: Yes

Documentation in Braille: No

Documentation in large print: Yes

Thermoformed documentation: No

Documentation in Easy read: No

App for children / families for a visit: Yes

Children's booklets / games: Yes

Guided tour: Yes

Audio guide: Yes

décida de transformer l'édifice en musée. En 1986, le musée d'Orsay était inauguré. Peinture, sculpture, arts décoratifs, photographies, dessins... il présente dans toute sa diversité la création artistique du monde occidental de 1848 à 1914 (de l'avenement de la IIº République à l'éclatement de la Première Guerre mondiale).



à fermer ses portes à 17h15 (21h15 le jeudi). La fermeture définitive a lieu à 18h (21h45 le jeudi).



- Au niveau 2. Restaurant du merdi au dimanche de 11h45 à 17h30, le jaudi de 11h45 à 14h45 et de 19h

- Au niveau 5, Café Campana, de mardi au dimenche de 10h30

VISITEURS À MOBILITÉ RÉDUITE Prêt de fauteuils roulants, sièges pliants et poussettes su vestiaire.

Retrouvez-nous sur www.musee-orsey.fr et sur les réseaux sociaux











INFORMATION AND SERVICES

Final closing is at 6pm

RESTAURANT AND CAFÉ

and from 7pm to 9.30pm.

- Level 2. Restaurant Tuesday

to Sunday from 11.45am to 5.30pm

Thursday from 11.45em to 2.45pm

- Level 5, Café Campana, Tuesday

to Sunday from 10.30am to 5pm.

REDUCED MOBILITY VISITORS

Find us at www.musee-orsey.fr

and on social networks

f v 0 -

chair loan at the cloakroom.

Wheelchair, folding chair and push

(9.45pm Thursdays).







the French government decided decidió transformar el edificio to transform the building into en museo. En 1986, el museo a museum. In 1986 the Musée de Orsay fue inaugurado. d'Orsay was inaugurated. Pintura, escultura, artes Painting, sculpture, decorative decorativas, fotografias, dibulos, arts, photography, drawings, presenta, en toda su diversidad, la creación artistica del mundo the museum presents, in all its diversity, the evolution occidental de 1848 a 1914 of the western world art. (de la proclamación from 1848 to 1914 (from the de la IIº República al estallido de la Primera Guerra Mundial). succession of the 2nd Republic to the start of World War I):

INFORMACIONES Y SERVICIOS Please note: The museum begins (Atención) El museo empieza closing at 5.15pm (9.15pm Thursdays) a cerrar sus puertas a las 17:15 (21.15 el jueves). El cierre definitivo

es a las 18:00 (21.45 el jueves). RESTAURANTE Y CAFETERÍA

- En el nivel 2. Restaurante. de martes a domingo de 11:45 n 17:30, juaves de 11:45 a 14:45 - En el nivel 5, Café Campana, de martes a domingo de 10:30

VISITANTES MINUSVÁLIDOS Préstamo de silles de ruedes, silles plegables, cochecitos de bebé en el guardarropa.

Consulte www.musee-arsay.fr y las redes sociales



































Individual visits

You offer individual visits:

- Equipped with an amplification device: Yes
- Equipped with a magnetic induction loop: Yes
- Adapted to mental disabilities: No
- In French sign language (LSF): Yes
- In ISL (International Sign Language): No
- In lip-reading: No
- Tactile: No
- Adapted for children: Yes
- With audio description: No
- Other types of individual visits: No



Guided tours

You offer guided tours:

- Equipped with an amplification device: Yes
- Equipped with a magnetic induction loop: Yes
- Adapted to mental disabilities: Yes
- In French sign language (LSF): Yes
- In ISL (International Sign Language): No
- In lip-reading: Yes
- Tactile: Yes
- Adapted for children: Yes
- With audio description: Yes
- Other types of individual visits: No

Minimum group size: From 7 people



Audio guides

Audio guides equipped with a volume control: Yes

Audio guides equipped with induction loops: Yes

Audio guides with description elements: Yes

Audio guides with guiding features: No

Audio guides with an itinerary for children: Yes

Languages in addition to French:

English: Yes

German: Yes

Spanish: Yes

Italian : Yes

Portuguese : Yes

Other Languages: No

Dutch: No

Russian: Yes

Japanese : Yes

Chinese: Yes

Korean: Yes



Shop

Reception

The cash desk is equipped with a magnetic induction loop: Yes

Height of the payment counter: 80 cm

Recessed part under the payment counter: Yes

The products on sale are displayed between 40 and 130 cm: Yes

Vendors help access products: Yes

Prices of products are:

Visible : Yes

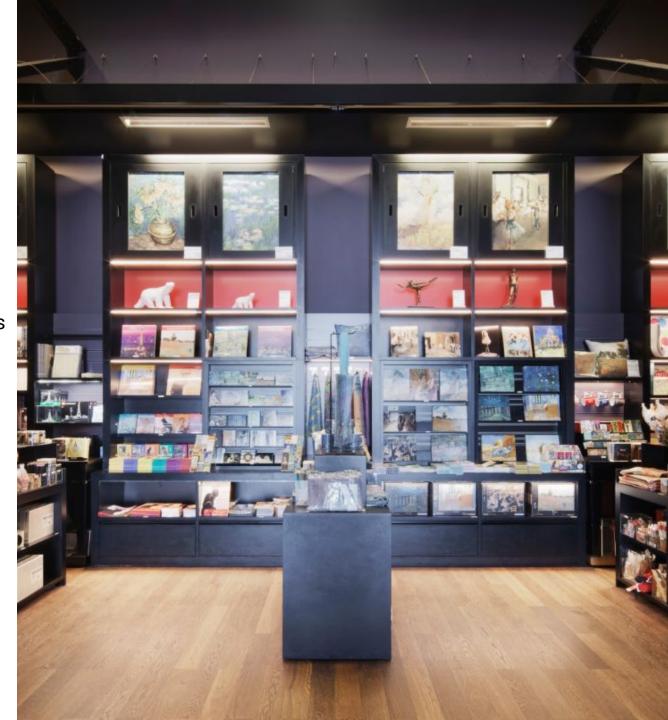
In large print: No

Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Theatre auditorium

Auditorium

Number of Places: 300

Including PRM: 4

Seats are available for accompanying people: Yes

The signage is:

Homogeneous: No

Legible: Yes

Simple to understand: Yes

Associated with pictograms: No

Staff:

- Accompany people with disabilities to their seat: Yes
- Demonstrate how to use devices that help them follow the performance: No



Theatre auditorium

Auditorium

Tools available to help follow a performance:

- Magnetic induction loop in the room: Yes
- Magnetic induction loop in seats: No
- Magnetic induction loop in neckband: No
- High frequency hearing aid system: No
- Infrared hearing aid system: No
- Subtitling of the show on screen: No
- Subtitling of the show on electronic booklet: No
- Audio description: No

A booklet to help follow the performance is available:

- In large print: No
- Available in Easy read: No
- Available in Braille: No



Restaurant

Situation

The restaurant is located: 2nd floor

Access possible from inside the establishment: Yes

Reception

Reception equipped with a magnetic induction loop: Yes

Height of the reception desk: 77 cm

Recessed part under reception desk: Yes

Payment at the table: Yes

Booking is possible by:

• SMS : No

Acceo : No

• Email: Yes

Pets are accepted: No



Restaurant

The dining room

Width of aisles: 100 cm

Height of tables: 77 cm

Quiet area: No

Round tables: Yes

Highchair: Yes

Adapted cutlery: No

Self-service restaurant: No

Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Restaurant

La carte

On blackboard: No

Legible: Yes

Illustrated with images: No

Simple to understand: No

Adapted to children: No

Suitable for the following diets:

Vegan : Yes

Vegetarian: Yes

• Gluten-free: No

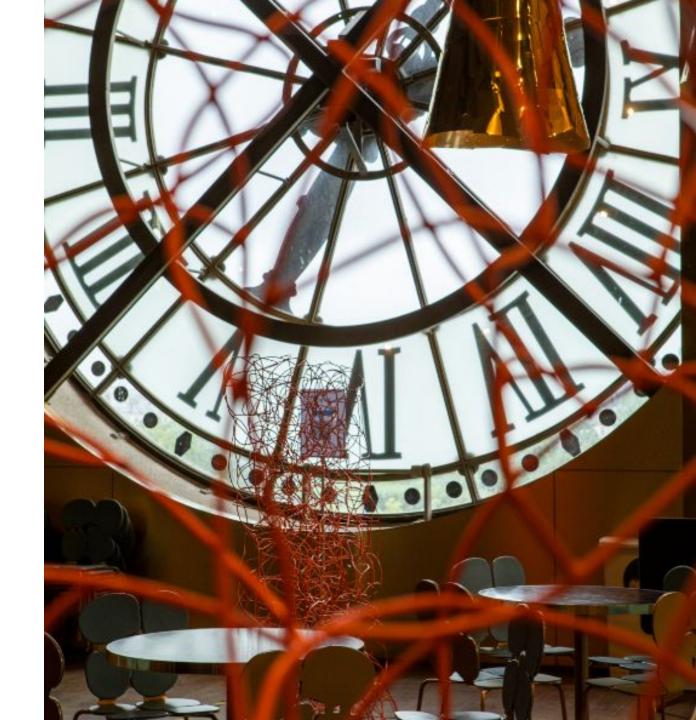
Lactose-free: No

Low in salt: No

Low in sugar: No

Kosher: No

Halal : No



Acknowledgments

Musée d'Orsay



Thank you for consulting this accessibility guide, we hope you have a pleasant stay in Paris.