

# PARIS

Office du Tourisme  
et des Congrès

## Accessibility Guide

### Musée d'Orsay

**Hello, you are about to browse the establishment's Access Guide: « Musée d'Orsay ».**

**This document indicates all the ways in which this establishment facilitates access for people with specific requirements.**

# Outside

## — Parking

### Adapted parking nearby:

- On road parking: Yes
- Private parking: No
- Underground parking: No

**Number of places nearby:** 26

**Distance:** 50 m

**Places signposted:** Yes

**Drop-off area:** No

## — Access problems

**Possible access problems:** No specific problems



# Outside

## — Entrance

**Type of entrance:** On one level

**Monitored entrance:** Yes

**Entrance visible from door:** No

## — Door

**Type of door:** Automatic door

**The door has a call facility:** No

# Indoors

## — Indoors

**Width of the narrowest corridor:** 120 cm

**Width of the narrowest doorway:** 90 cm





# Indoors

## — Signage

**Homogeneous:** Yes

**Legible:** Yes

**Easy to understand:** No

**Combined with pictograms:** Yes

**Duplicated in Braille:** No

**Relief model:** No

**Relief map:** No

**Map in large print:** No

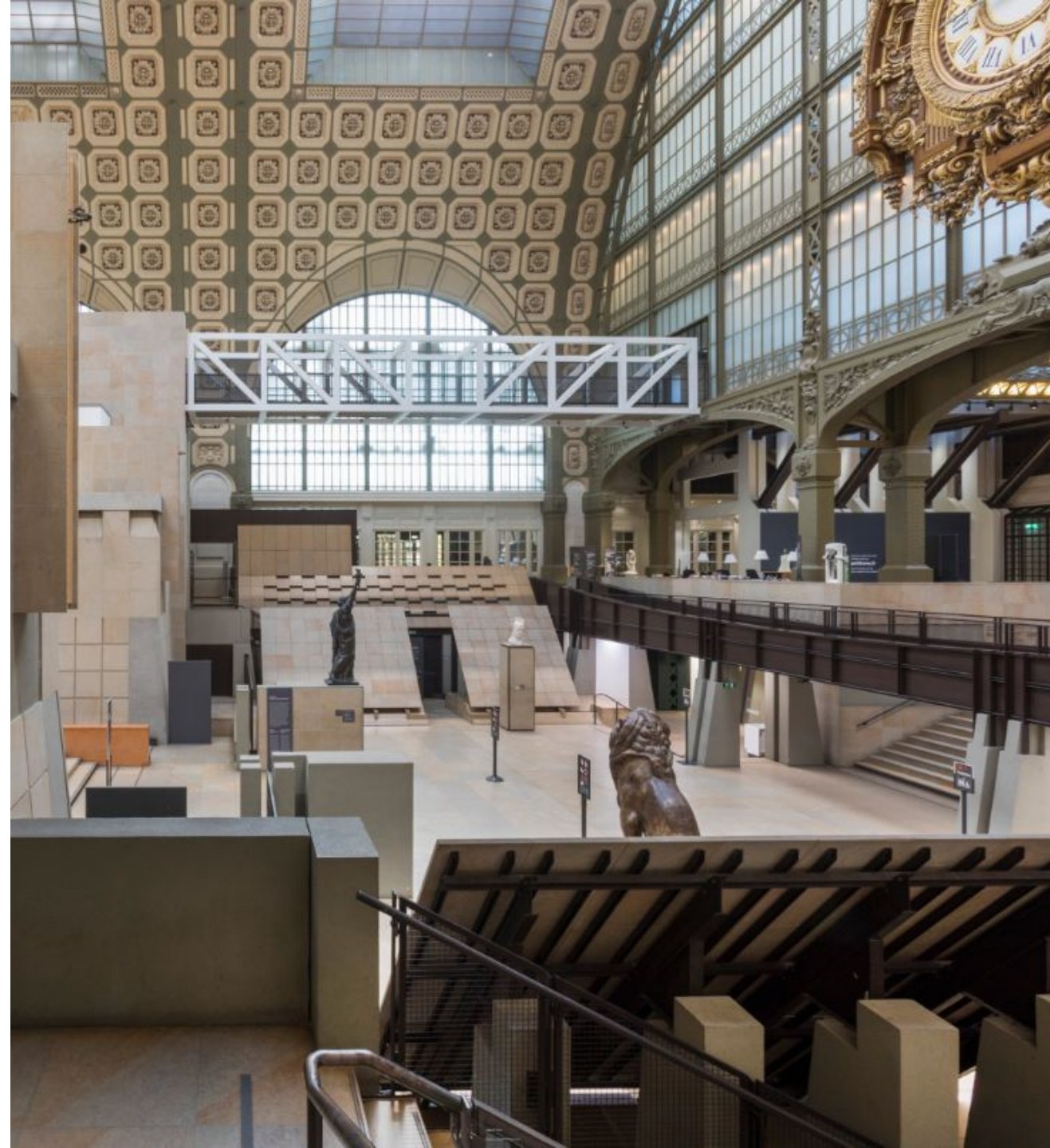
**Simplified map:** No

**Map with contrasting colours:** No

## — Glass walls

**Glass walls, if any, are marked:**

Contrasting elements at 1.60 m from the floor





# Indoors

## — Stairs

**Presence of stairs in the establishment:** Yes

**Distinctive features of the stairs:**

- Podotactile strip: No
- Continuous handrail: No
- Contrasting stair nosing: Yes

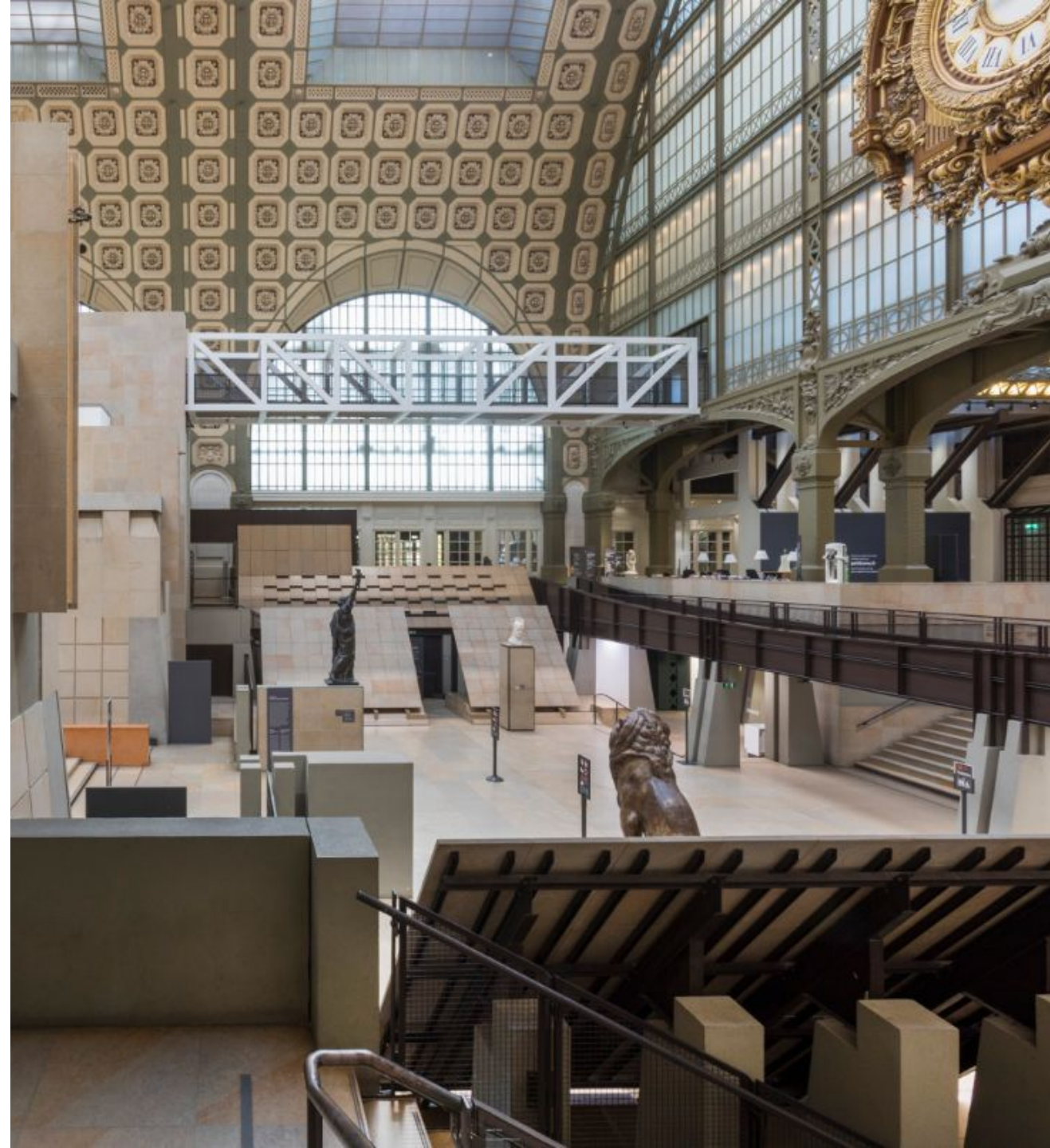
## — Lift

**Presence of a lift in the establishment:** Yes

**Height of the highest button:** 105 cm

**Distinctive features of the lift:**

- Announcer: Visual announcer, Sound or voice announcer
- Magnetic induction loop: Yes
- Handrail: Yes
- Buttons: Buttons in large print, Buttons in relief



# Indoors

## — Toilet facilities

**Presence of toilets onsite:** Yes

**These toilets are accessible:** Yes

**Number of accessible seats onsite:** 2

**Flashing lights:** Yes

**Rotation area:** Yes

**Grab bar:** Angled

**Adjustable height:** No

**Contrasting colour:** Yes

**Changing table:** Yes

**Height of the washbasin:** 90 cm

**Recessed part under the washbasin:** Yes

**Corner washbasin:** No





# Reception

## — Reception

**Reception equipped with a magnetic induction loop:** Yes

**Height of the reception desk:** 126 cm

**Recessed part under reception desk:** No

**Booking is possible by:**

- SMS : No
- Acceo : Yes
- Email : No

## — Staff

**Staff are provided with awareness training:** Yes

**Staff are trained:** Yes

**At least one staff member speaks FSL:** Yes



# Reception

## — Pricing policy

**Free on presentation of an official document:** Yes

**Free for the accompanying person:** Yes

**Free for seniors (+ 65 yrs):** No

**Free for children (- 12 yrs):** Yes

**Reduced rate on presentation of an official document:** No

**Reduced rate for the accompanying person:** No

**Reduced rate for seniors (+ 65 yrs):** No

**Reduced rate for children (- 12 yrs):** No

**Special rate for large families (5 people +):** Yes

**Other specific rate:** No





# Reception

## — Pricing policy

### The pricing policy applies to the following:

- Self-guided tour: Yes
- Guided tour: No
- Temporary exhibitions: Yes
- Audioguides: Yes
- Pedagogical workshops: No
- Concerts : No
- Shows: No
- Attractions: No
- Meeting rooms: No
- Other types of services: No



# Reception

## — Services

**Pets are accepted:** No

**Pushchairs are accepted for the visit:** Yes

**Loan of baby carriers:** No

**Loan of pushchairs:** Yes

**Loan of wheelchairs:** Yes

**Loan of cane seats:** No

**Loan of folding seats:** Yes

**Loan of magnifying glasses:** No

**Sitting areas available in all rooms that can be visited:** No

## — Wall labels

**Height of labels:** 90 cm

**Large print labels:** No

**Relief labels:** No

**Braille labels:** No







# The visit

## — Individual visits

### You offer individual visits:

- Equipped with an amplification device: Yes
- Equipped with a magnetic induction loop: Yes
- Adapted to mental disabilities: No
- In French sign language (LSF): Yes
- In ISL (International Sign Language): No
- In lip-reading: No
- Tactile: No
- Adapted for children: Yes
- With audio description: No
- Other types of individual visits: No





# The visit

## — Guided tours

### You offer guided tours:

- Equipped with an amplification device: Yes
- Equipped with a magnetic induction loop: Yes
- Adapted to mental disabilities: Yes
- In French sign language (LSF): Yes
- In ISL (International Sign Language): No
- In lip-reading: Yes
- Tactile: Yes
- Adapted for children: Yes
- With audio description: Yes
- Other types of individual visits: No

**Minimum group size:** From 7 people



# The visit

## — Audio guides

**Audio guides equipped with a volume control:** Yes

**Audio guides equipped with induction loops:** Yes

**Audio guides with description elements:** Yes

**Audio guides with guiding features:** No

**Audio guides with an itinerary for children:** Yes

### **Languages in addition to French:**

- English: Yes
- German: Yes
- Spanish: Yes
- Italian : Yes
- Portuguese : Yes
- Other Languages: No
- Dutch: No
- Russian: Yes
- Japanese : Yes
- Chinese: Yes
- Korean: Yes





# Shop

## — Reception

**The cash desk is equipped with a magnetic induction loop: Yes**

**Height of the payment counter: 80 cm**

**Recessed part under the payment counter: Yes**

**The products on sale are displayed between 40 and 130 cm: Yes**

**Vendors help access products: Yes**

**Prices of products are:**

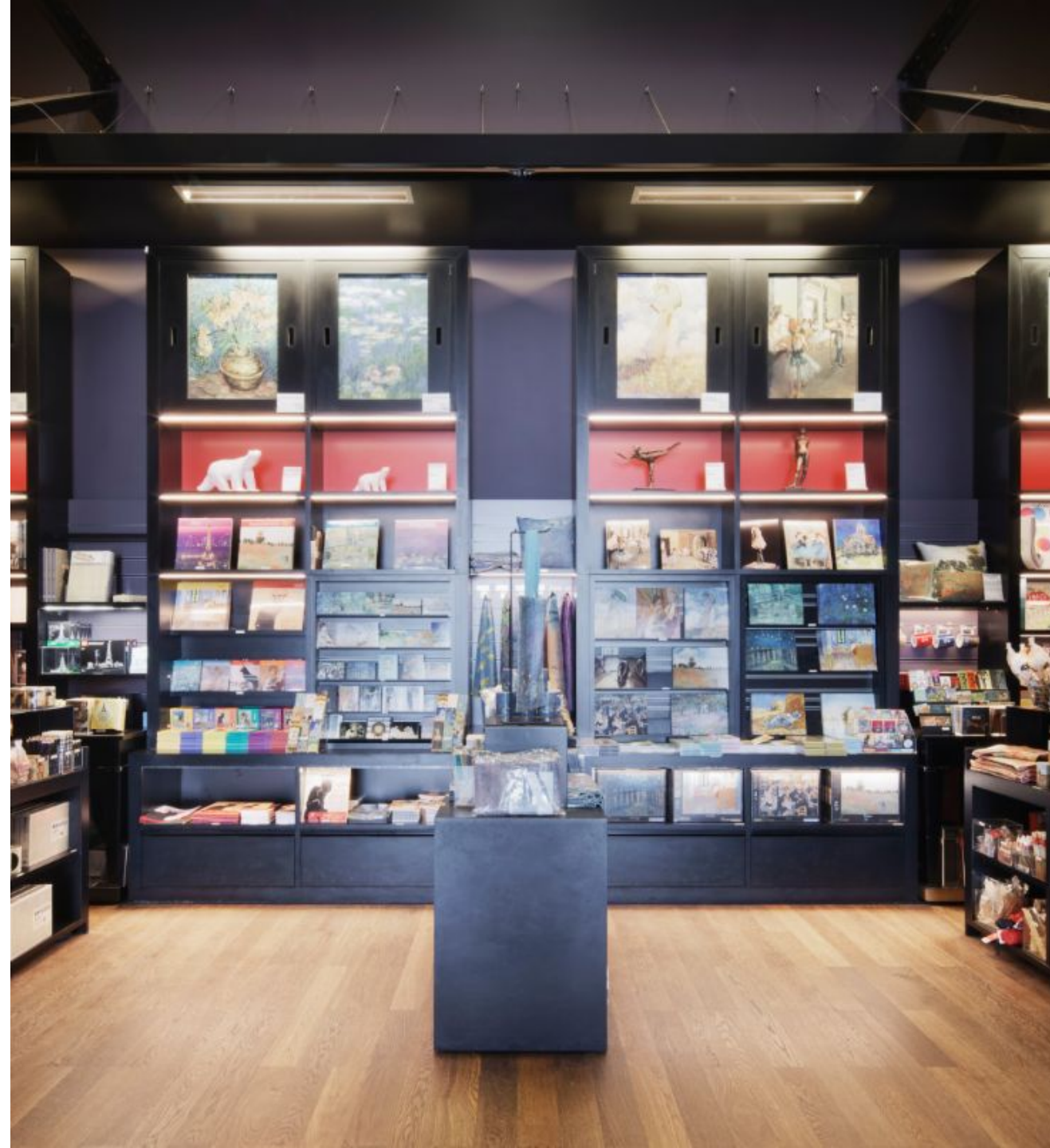
- Visible : Yes
- In large print: No

## — Staff

**Staff are provided with awareness training: No**

**Staff are trained: No**

**At least one staff member speaks FSL: No**



# Theatre auditorium

## — Auditorium

**Number of Places :** 300

Including PRM: 4

**Seats are available for accompanying people:** Yes

**The signage is:**

- Homogeneous: No
- Legible: Yes
- Simple to understand: Yes
- Associated with pictograms: No

**Staff:**

- Accompany people with disabilities to their seat: Yes
- Demonstrate how to use devices that help them follow the performance: No





# Theatre auditorium

## Auditorium

### Tools available to help follow a performance:

- Magnetic induction loop in the room: Yes
- Magnetic induction loop in seats: No
- Magnetic induction loop in neckband: No
- High frequency hearing aid system: No
- Infrared hearing aid system: No
- Subtitling of the show on screen: No
- Subtitling of the show on electronic booklet: No
- Audio description: No

### A booklet to help follow the performance is available:

- In large print: No
- Available in Easy read: No
- Available in Braille: No





# Restaurant

## — Situation

**The restaurant is located:** 2nd floor

**Access possible from inside the establishment:** Yes

## — Reception

**Reception equipped with a magnetic induction loop:** Yes

**Height of the reception desk:** 77 cm

**Recessed part under reception desk:** Yes

**Payment at the table:** Yes

**Booking is possible by:**

- SMS : No
- Acceo : No
- Email : Yes

**Pets are accepted:** No





# Restaurant

## — The dining room

**Width of aisles:** 100 cm

**Height of tables:** 77 cm

**Quiet area:** No

**Round tables:** Yes

**Highchair:** Yes

**Adapted cutlery:** No

**Self-service restaurant:** No

## — Staff

**Staff are provided with awareness training:** No

**Staff are trained:** No

**At least one staff member speaks FSL:** No



# Restaurant

— La carte

**On blackboard:** No

**Legible:** Yes

**Illustrated with images:** No

**Simple to understand:** No

**Adapted to children:** No

**Suitable for the following diets:**

- Vegan : Yes
- Vegetarian: Yes
- Gluten-free: No
- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No





# Acknowledgments

Musée d'Orsay

PARIS

Office du Tourisme  
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Thank you for consulting this accessibility guide, we hope you have a pleasant stay in Paris.

Updated on 2022/07/04 at 15:20.