

PARiS

Office du Tourisme
et des Congrès

Accessibility Guide

Tour Eiffel

Hello, you are about to browse the establishment's Access Guide: « Tour Eiffel ».

This document indicates all the ways in which this establishment facilitates access for people with specific requirements.

Outside

— Parking

Adapted parking nearby:

- On road parking: Yes
- Private parking: No
- Underground parking: No

Number of places nearby: 12

Distance: 150 m

Places signposted: No

Drop-off area: Yes

— Access problems

Possible access problems: Pedestrianized street



Outside

— Entrance

Type of entrance: On one level

Monitored entrance: Yes

Entrance visible from door: No

— Door

Type of door: Automatic door

The door has a call facility: No

Indoors

— Indoors

Width of the narrowest corridor: 110 cm

Width of the narrowest doorway: 90 cm



Indoors

— Signage

Homogeneous: Yes

Legible: Yes

Easy to understand: Yes

Combined with pictograms: Yes

Duplicated in Braille: No

Relief model: No

Relief map: No

Map in large print: No

Simplified map: Yes

Map with contrasting colours: Yes

— Glass walls

Glass walls, if any, are marked:

Contrasting elements at 1.10 m and 1.60 m from the floor



Indoors

— Stairs

Presence of stairs in the establishment: Yes

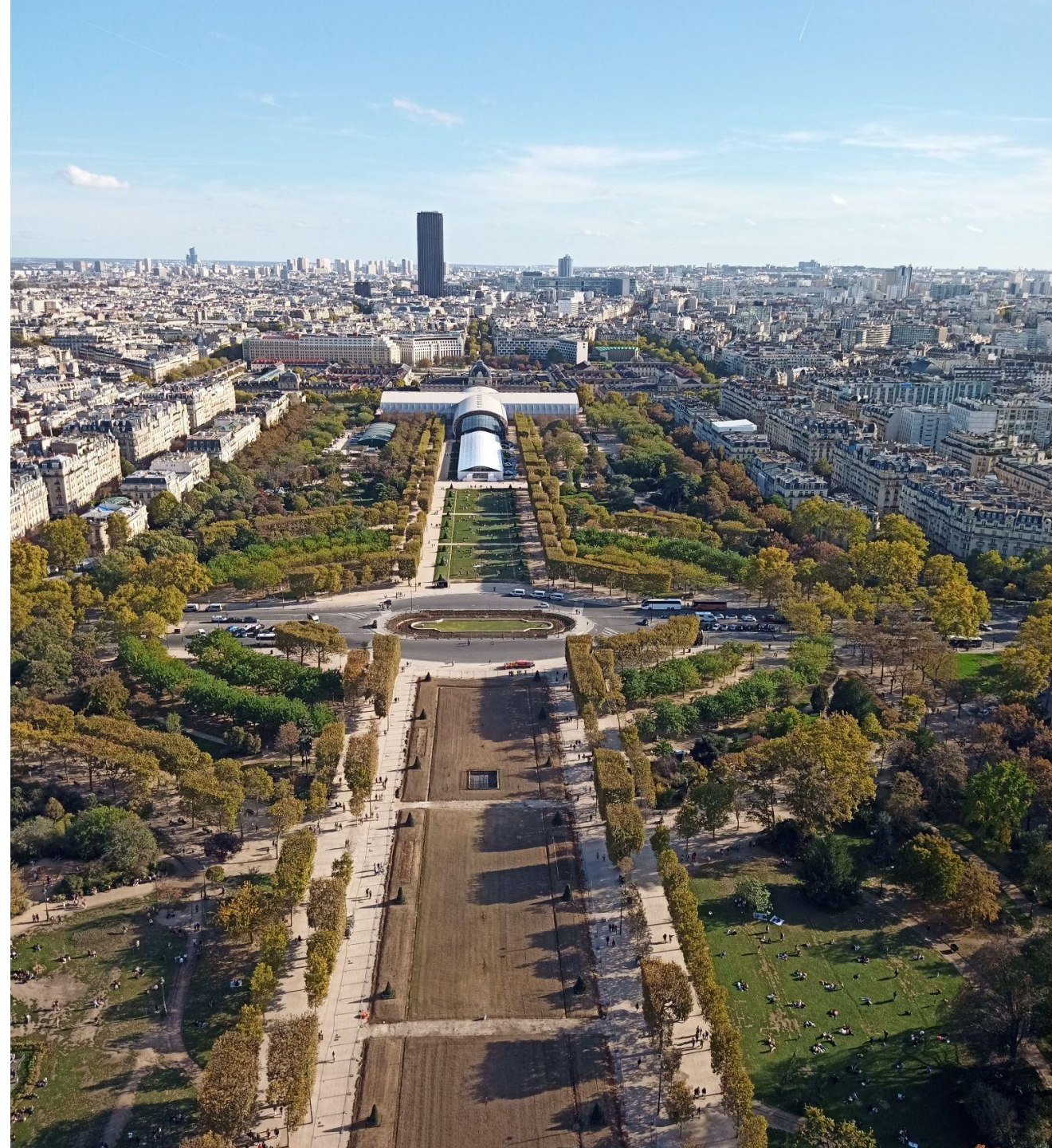
Distinctive features of the stairs:

- Podotactile strip: No
- Continuous handrail: No
- Contrasting stair nosing: No

— Lift

Presence of a lift in the establishment: Yes

The elevators are operated by a site employee.



Reception

— Reception

Reception equipped with a magnetic induction loop: Yes

Height of the reception desk: 80 cm

Recessed part under reception desk: Yes

Booking is possible by:

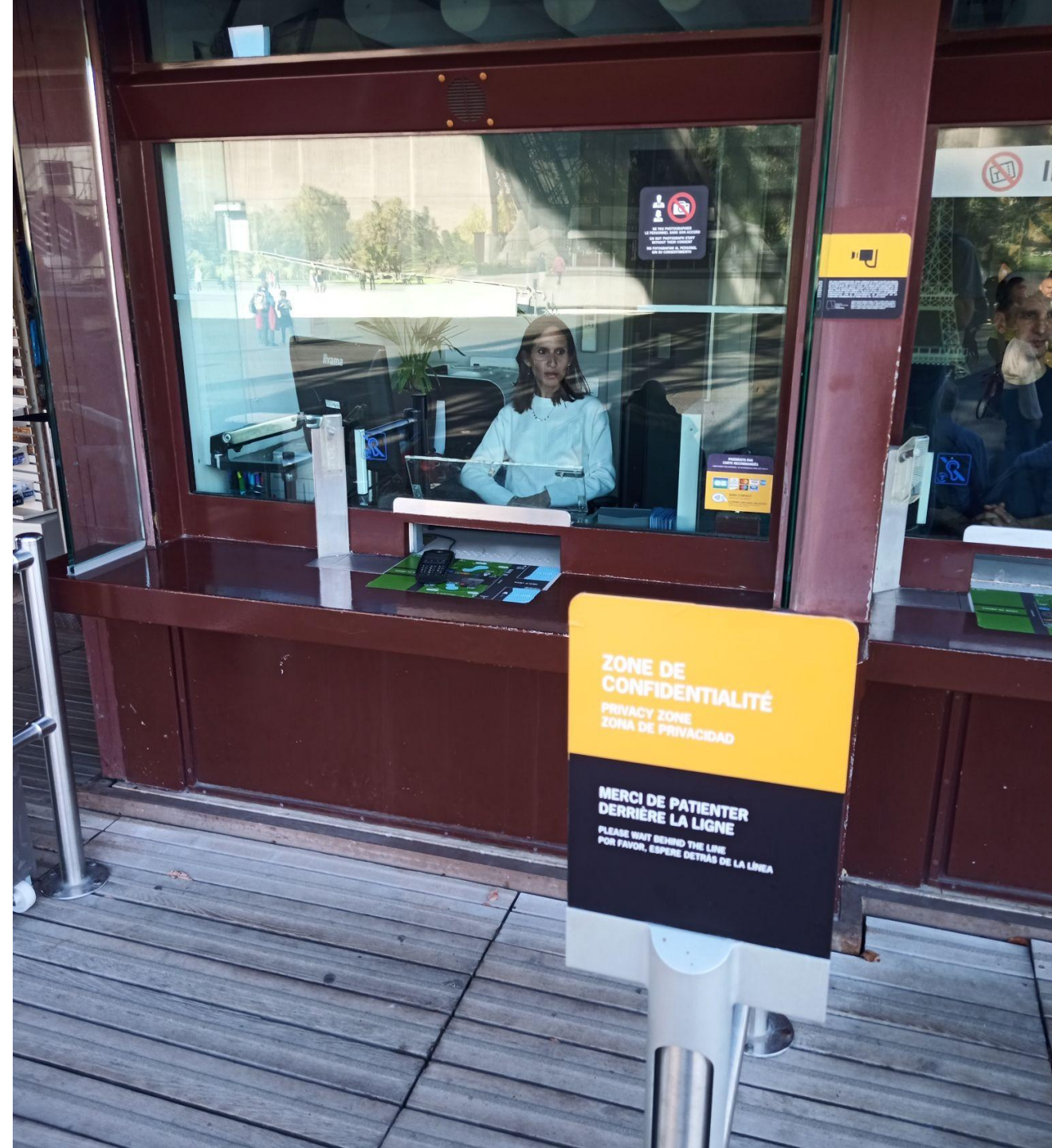
- SMS : No
- Acceo : No
- Email : No

— Staff

Staff are provided with awareness training: Yes

Staff are trained: No

At least one staff member speaks FSL: No



Reception

— Pricing policy

Free on presentation of an official document: No

Free for the accompanying person: No

Free for seniors (+ 65 yrs): No

Free for children (- 12 yrs): No

Reduced rate on presentation of an official document: Yes

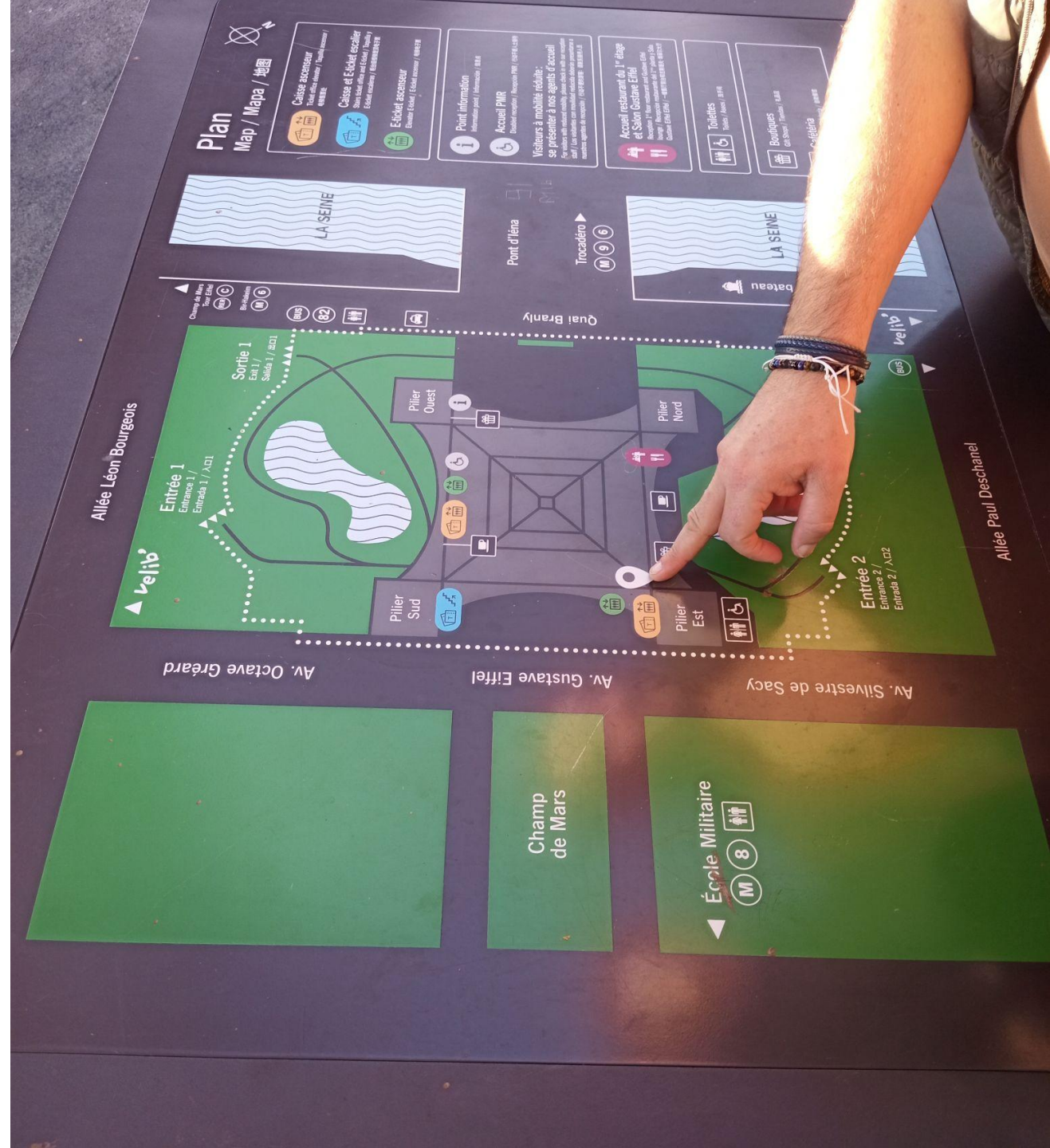
Reduced rate for the accompanying person: No

Reduced rate for seniors (+ 65 yrs): No

Reduced rate for children (- 12 yrs): Yes

Special rate for large families (5 people +): No

Other specific rate: Yes

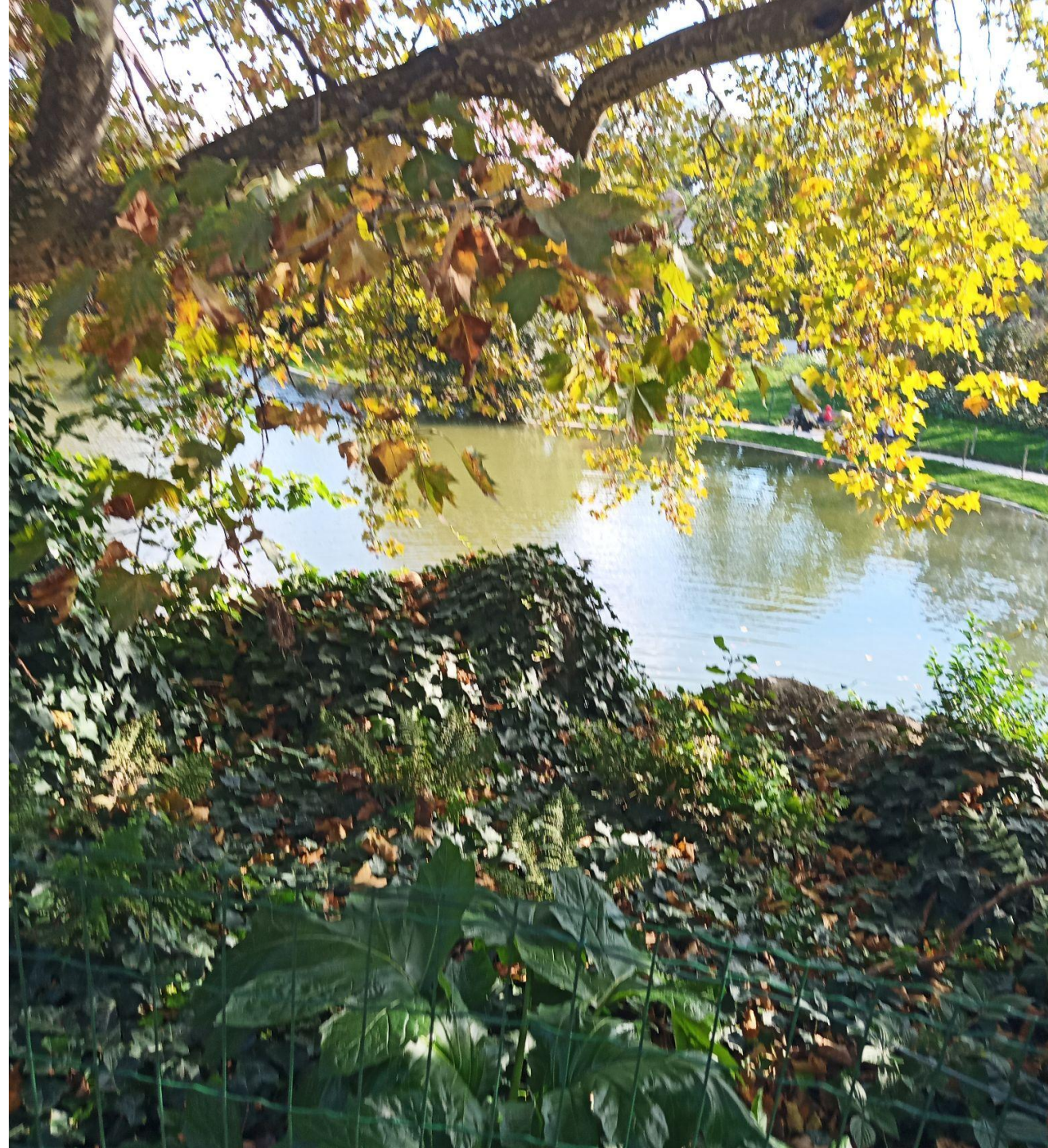


Reception

— Pricing policy

The pricing policy applies to the following:

- Self-guided tour: Yes
- Guided tour: No
- Temporary exhibitions: No
- Audioguides: No
- Pedagogical workshops: No
- Concerts : No
- Shows: No
- Attractions: No
- Meeting rooms: No
- Other types of services: No



Reception

— Services

Pets are accepted: No

Pushchairs are accepted for the visit: Yes

Loan of baby carriers: No

Loan of pushchairs: No

Loan of wheelchairs: No

Loan of cane seats: No

Loan of folding seats: No

Loan of magnifying glasses: No

Sitting areas available in all rooms that can be visited: No



The visit

— Visitor aids

Aid in following the show/visit: No

Pedagogical workshops: No

Documentation in Braille: No

Documentation in large print: No

Thermoformed documentation: No

Documentation in Easy read: No

App for children / families for a visit: No

Children's booklets / games: No

Guided tour: No

Audio guide: No



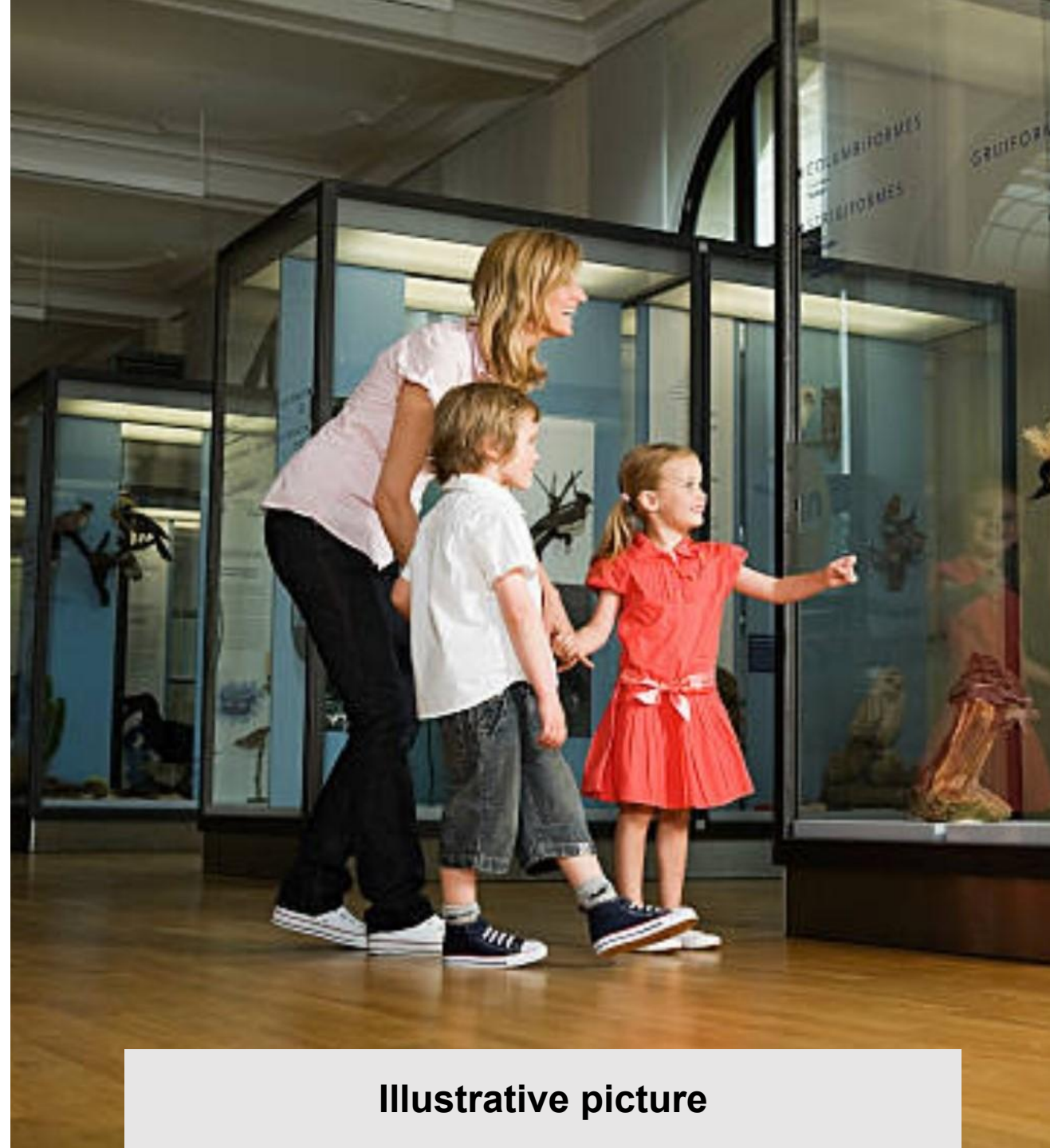
Illustrative picture

The visit

— Individual visits

You offer individual visits:

- Equipped with an amplification device: No
- Equipped with a magnetic induction loop: No
- Adapted to mental disabilities: No
- In French sign language (LSF): No
- In ISL (International Sign Language): No
- In lip-reading: No
- Tactile: No
- Adapted for children: No
- With audio description: No
- Other types of individual visits: No



Illustrative picture

PARIS

Office du Tourisme
et des Congrès

Le parvis

Tour Eiffel

Hello, you are about to browse the establishment's Access Guide: « Tour Eiffel ».

This document indicates all the ways in which this establishment facilitates access for people with specific requirements.

Catering point

— Reception

The products offered at this catering point are:

- Paying: Yes
- To be consumed standing: Yes
- To take away : Yes

Booking necessary: No

Pets are accepted: No

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 100 cm

Recessed part under reception desk: No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Illustrative picture

Catering point

— The menu

On blackboard: No

Legible: Yes

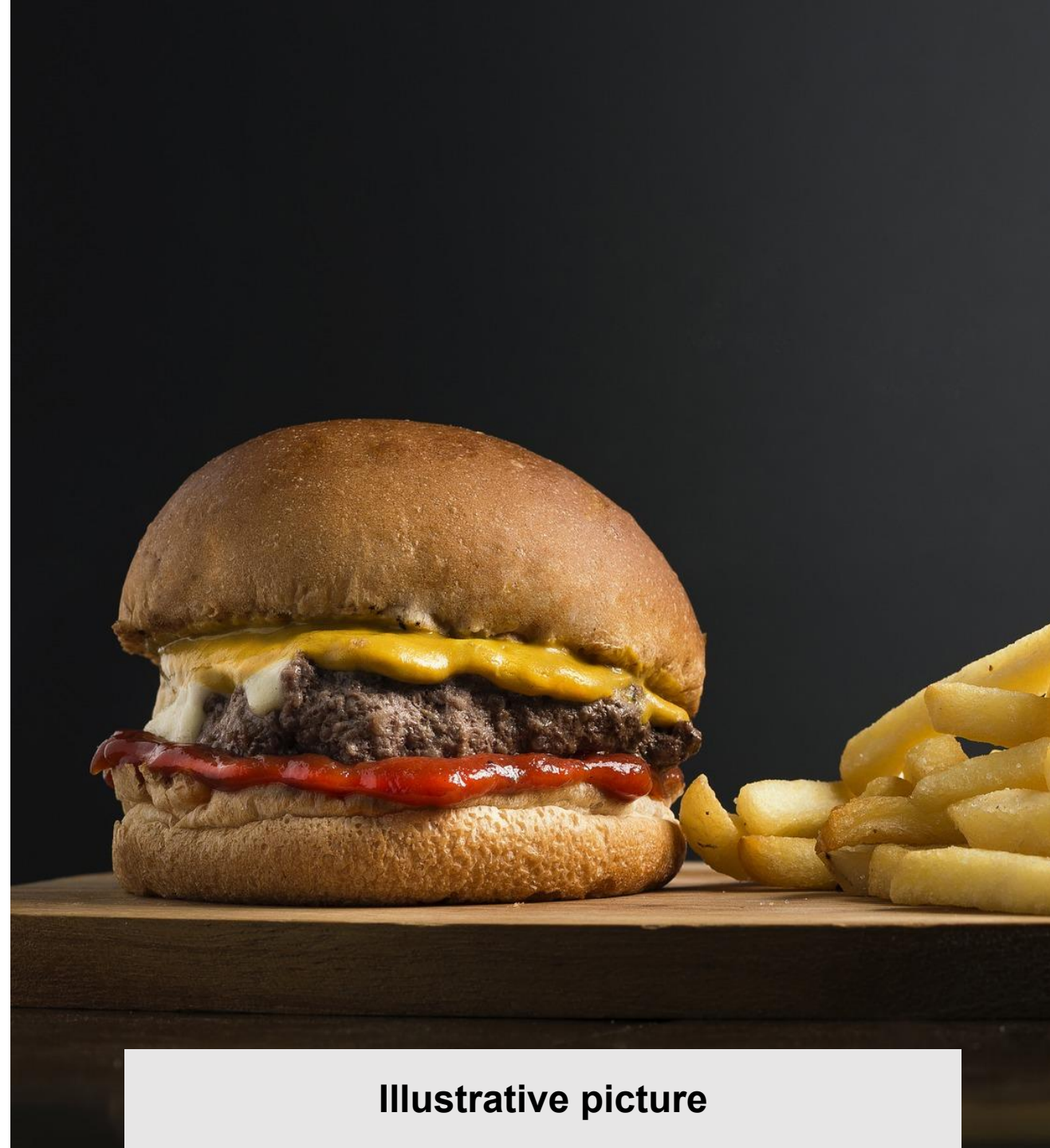
Illustrated with images: Yes

Simple to understand: Yes

Adapted to children: Yes

Suitable for the following diets:

- Vegan : No
- Vegetarian: No
- Gluten-free: No
- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No



Illustrative picture

Catering point

— Reception

The products offered at this catering point are:

- Paying: Yes
- To be consumed standing: Yes
- To be consumed at the table: Yes
- To take away : Yes

Booking necessary: No

Pets are accepted: No

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 100 cm

Recessed part under reception desk: No



Illustrative picture

Catering point

— To be consumed on the spot

Width of aisles: 90 cm

Height of tables: 75 cm

Quiet area: No

Round tables: No

Highchair: No

Adapted cutlery: No

Self-service catering point : No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Illustrative picture

Catering point

— The menu

On blackboard: No

Legible: Yes

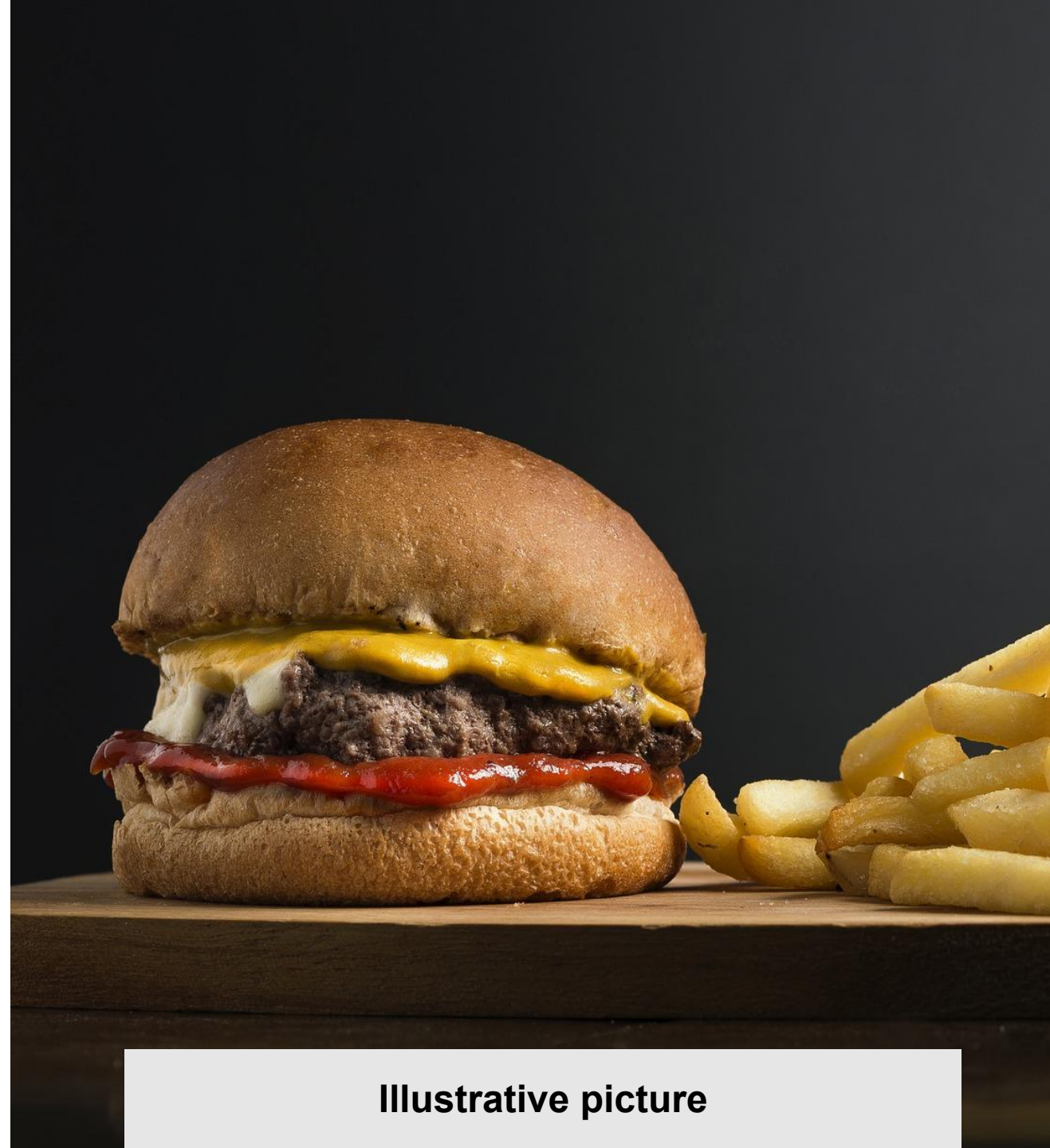
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- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No



Illustrative picture

Indoors

— Toilet facilities

Presence of toilets onsite: Yes

These toilets are accessible: Yes

Flashing lights: No

Rotation area: Yes

Grab bar: Angled, Double

Adjustable height: No

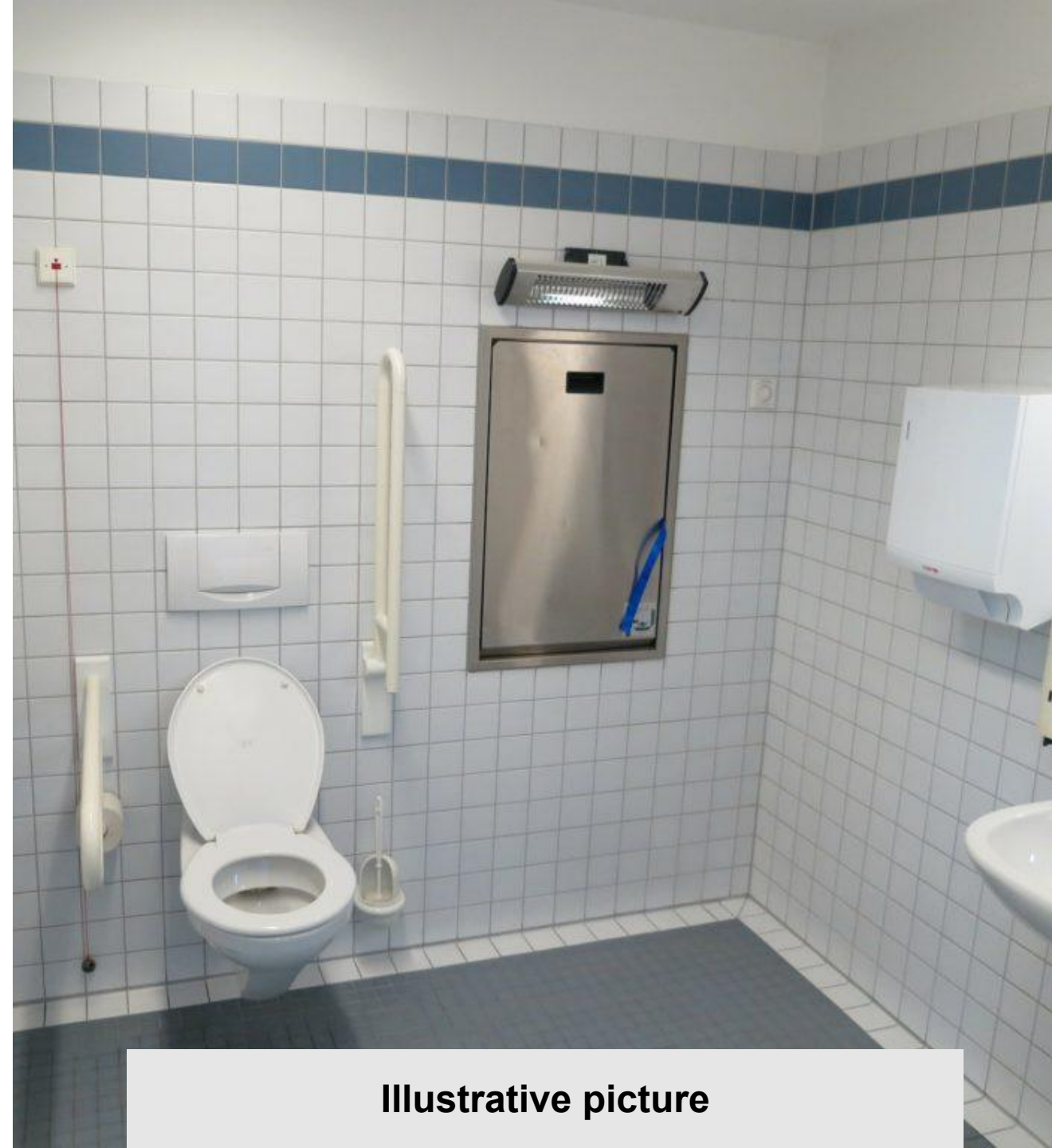
Contrasting colour: No

Changing table: Yes

Height of the washbasin: 85 cm

Recessed part under the washbasin: Yes

Corner washbasin: No



Illustrative picture

Shops - Parvis

— Reception

Number of shops : 2

The cash desk is equipped with a magnetic induction loop: No

Height of the payment counter: 80 cm

Recessed part under the payment counter: Yes

The products on sale are displayed between 40 and 130 cm: No

Vendors help access products: Yes

Prices of products are:

- Visible : Yes
- In large print: No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



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Office du Tourisme
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1st floor

Tour Eiffel

Hello, you are about to browse the establishment's Access Guide: « Tour Eiffel ».

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Indoors

— Stairs

Presence of stairs in the establishment: Yes

Distinctive features of the stairs:

- Podotactile strip: Yes
- Continuous handrail: Yes
- Contrasting stair nosing: Yes

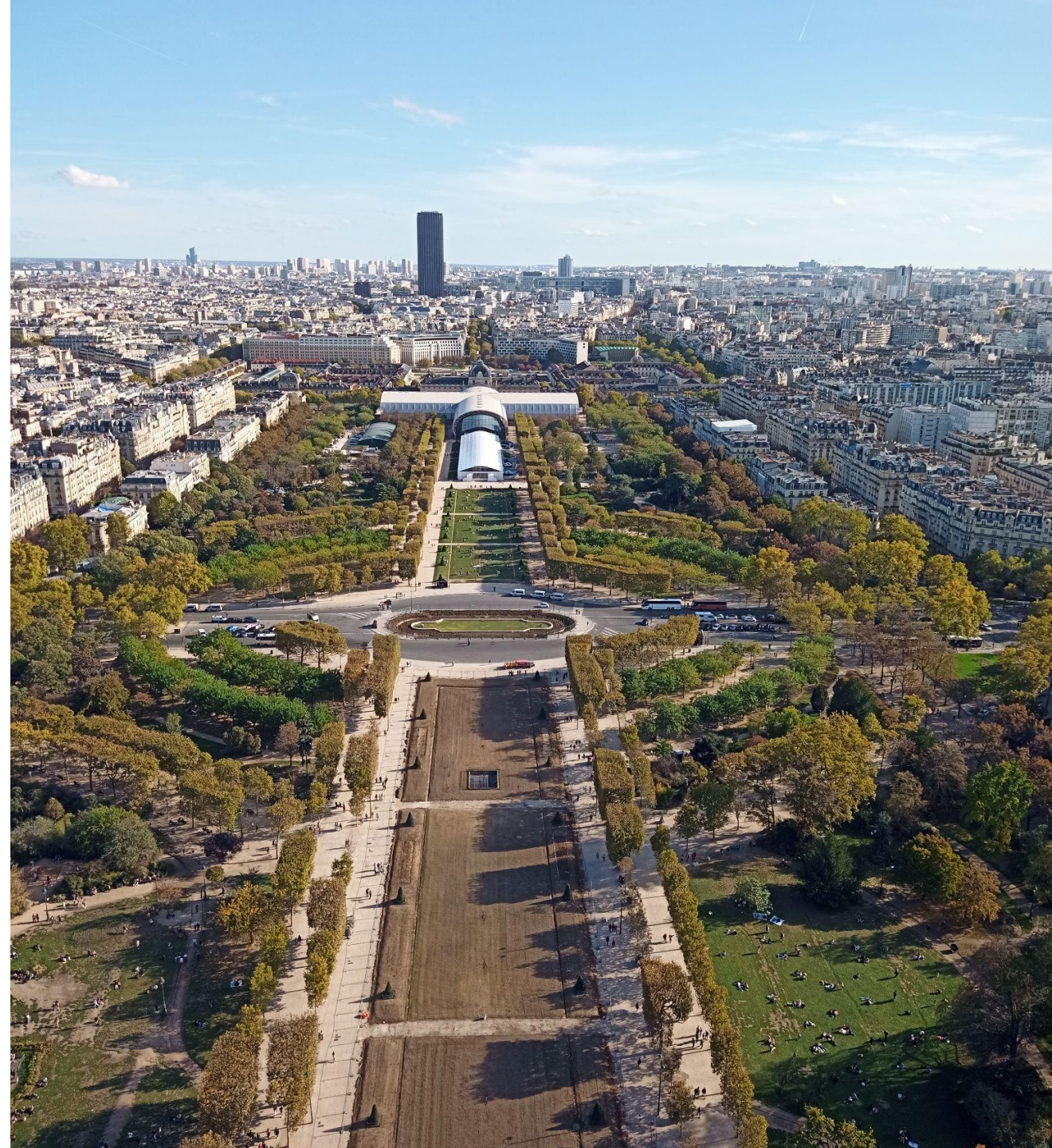
— Lift

Presence of a lift in the establishment: Yes

Height of the highest button: 110 cm

Distinctive features of the lift:

- Announcer: Visual announcer, Sound or voice announcer
- Magnetic induction loop: Yes
- Handrail: Yes
- Buttons: Buttons in Braille, Buttons in large print, Buttons in relief



Indoors

— Toilet facilities

Presence of toilets onsite: Yes

These toilets are accessible: Yes

Flashing lights: Yes

Rotation area: Yes

Grab bar: Double

Adjustable height: No

Contrasting colour: No

Changing table: Yes

Height of the washbasin: 85 cm

Recessed part under the washbasin: Yes

Corner washbasin: No



Indoors

— Toilet facilities

Presence of toilets onsite: Yes

These toilets are accessible: Yes

Flashing lights: Yes

Rotation area: Yes

Grab bar: Horizontal, Double

Adjustable height: No

Contrasting colour: No

Changing table: Yes

Height of the washbasin: 85 cm

Recessed part under the washbasin: Yes

Corner washbasin: No



Catering point - Pierre Hermé

— Reception

The products offered at this catering point are:

- Paying: Yes
- To be consumed standing: Yes
- To be consumed at the table: Yes
- To take away : Yes

Booking necessary: No

Pets are accepted: No

Payment at the table: No

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 90 cm

Recessed part under reception desk: No



Catering point - Pierre Hermé

— To be consumed on the spot

Width of aisles: 110 cm

Height of tables: 75 cm

Quiet area: No

Round tables: No

Highchair: No

Adapted cutlery: No

Self-service catering point : No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Catering point

— The menu

On blackboard: No

Legible: Yes

Illustrated with images: Yes

Simple to understand: Yes

Adapted to children: Yes

Suitable for the following diets:

- Vegan : No
- Vegetarian: No
- Gluten-free: No
- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No



Catering point - Kiosque

— Reception

The products offered at this catering point are:

- Paying: Yes
- To be consumed standing: Yes
- To be consumed at the table: Yes
- To be consumed on the spot: Yes
- To take away : Yes

Booking necessary: No

Pets are accepted: No

Payment at the table: No

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 110 cm

Recessed part under reception desk: No



Illustrative picture

Catering point - Kiosque

— To be consumed on the spot

Width of aisles: 90 cm

Height of tables: 75 cm

Quiet area: No

Round tables: No

Highchair: No

Adapted cutlery: No

Self-service catering point : No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Illustrative picture

Catering point - Kiosque

— The menu

On blackboard: No

Legible: Yes

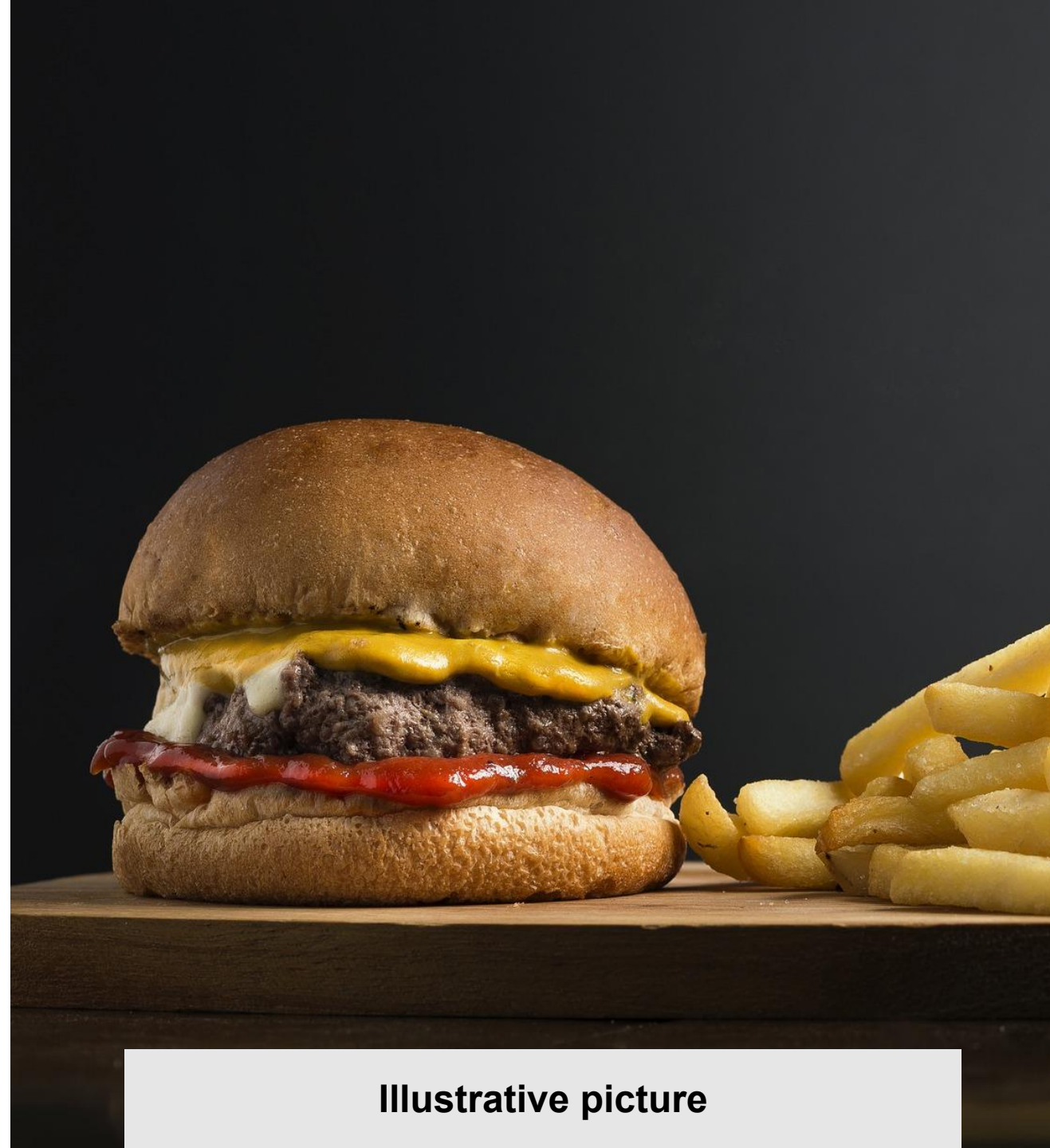
Illustrated with images: No

Simple to understand: Yes

Adapted to children: No

Suitable for the following diets:

- Vegan : No
- Vegetarian: No
- Gluten-free: No
- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No



Illustrative picture

Restaurant - Madame Brasserie

— Situation

The restaurant is located: On 1st floor

Access possible from inside the establishment: Yes

— Reception

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 74 cm

Recessed part under reception desk: Yes

Payment at the table: Yes

Booking is possible by:

- SMS : No
- Acceo : No
- Email : Yes

Pets are accepted: No



Restaurant - Madame Brasserie

— The dining room

Width of aisles: 120 cm

Height of tables: 74 cm

Quiet area: Yes

Round tables: Yes

Highchair: Yes

Adapted cutlery: No

Self-service restaurant: No

— Staff

Staff are provided with awareness training: Yes

Staff are trained: No

At least one staff member speaks FSL: No



Restaurant - Madame Brasserie

— Toilet facilities

Presence of toilets onsite: Yes x2

These toilets are accessible: Yes

Flashing lights: Yes

Rotation area: Yes

Grab bar: Angled

Adjustable height: No

Contrasting colour: No

Changing table: Yes

Height of the washbasin: 85 cm

Recessed part under the washbasin: Yes

Corner washbasin: No



Restaurant

— La carte

On blackboard: No

Legible: Yes

Illustrated with images: Yes

Simple to understand: No

Adapted to children: No

Suitable for the following diets:

- Vegan : No
- Vegetarian: Yes
- Gluten-free: No
- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No



Shops - 1st floor

— Reception

Number of shops : 1

The cash desk is equipped with a magnetic induction loop: No

Height of the payment counter: 80 cm

Recessed part under the payment counter: Yes

The products on sale are displayed between 40 and 130 cm: Yes

Vendors help access products: Yes

Prices of products are:

- Visible : Yes
- In large print: No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



PARIS

Office du Tourisme
et des Congrès

2nd floor

Tour Eiffel

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Catering point

— Reception

The products offered at this catering point are:

- Paying: Yes
- To be consumed standing: Yes
- To take away : Yes

Booking necessary: No

Pets are accepted: No

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 90cm

Recessed part under reception desk: No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Catering point - Kiosque

— The menu

On blackboard: No

Legible: Yes

Illustrated with images: Yes

Simple to understand: Yes

Adapted to children: No

Suitable for the following diets:

- Vegan : No
- Vegetarian: No
- Gluten-free: No
- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No



Indoors

— Toilet facilities

Presence of toilets onsite: Yes

These toilets are accessible: Yes

Flashing lights: Yes

Rotation area: Yes

Grab bar: Angled, Double

Adjustable height: No

Contrasting colour: No

Changing table: Yes

Height of the washbasin: 85 cm

Recessed part under the washbasin: Yes

Corner washbasin: No



Catering point - Pierre Hermé

— Reception

The products offered at this catering point are:

- Paying: Yes
- To be consumed standing: Yes
- To take away : Yes

Booking necessary: No

Pets are accepted: No

Payment at the table: No

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 110 cm

Recessed part under reception desk: No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Illustrative picture

Catering point - Pierre Hermé

— The menu

On blackboard: No

Legible: No

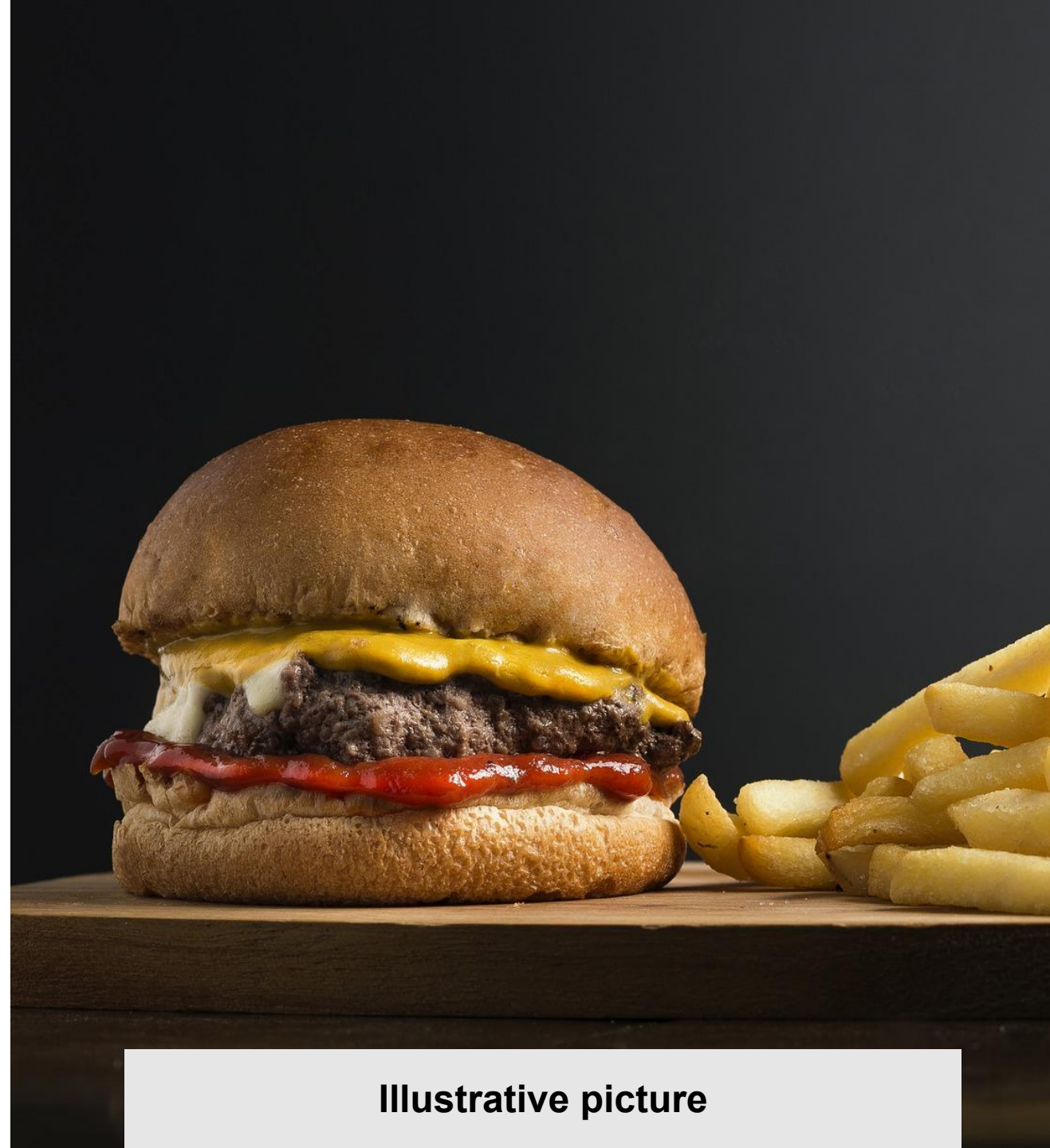
Illustrated with images: No

Simple to understand: No

Adapted to children: No

Suitable for the following diets:

- Vegan : No
- Vegetarian: No
- Gluten-free: No
- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No



Illustrative picture

Shops - 2nd floor

— Reception

Number of shops : 3

The cash desk is equipped with a magnetic induction loop: No

Height of the payment counter: 80 cm

Recessed part under the payment counter: Yes

The products on sale are displayed between 40 and 130 cm: No

Vendors help access products: Yes

Prices of products are:

- Visible : Yes
- In large print: No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Restaurant - Le Jules Vernes

— Situation

The restaurant is located: On 2nd floor

Access possible from inside the establishment: Yes

Access possible from outside the establishment: No

Type d'entrée : Entrance by private elevator or stairs

— Stairs

Distinctive features of the stairs:

- Podotactile strip: Yes
- Continuous handrail: Yes
- Contrasting stair nosing: No



Restaurant - Le Jules Vernes

— Reception

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 74 cm

Recessed part under reception desk: Yes

Booking is possible by:

- SMS : No
- Acceo : No
- Email : Yes

Pets are accepted: No

— Staff

Staff are provided with awareness training: Yes

Staff are trained: No

At least one staff member speaks FSL: No



Illustrative picture

Restaurant - Le Jules Vernes

— The dining room

Payment at the table: Yes

Width of aisles: 105 cm

Height of tables: 74 cm

Quiet area: Yes

Round tables: Yes

Highchair: Yes

Adapted cutlery: No

Self-service restaurant: No



Illustrative picture

Restaurant - Le Jules Vernes

— Toilet facilities

Presence of toilets onsite: Yes

These toilets are accessible: Yes

Flashing lights: No

Rotation area: Yes

Grab bar: Angled

Adjustable height: No

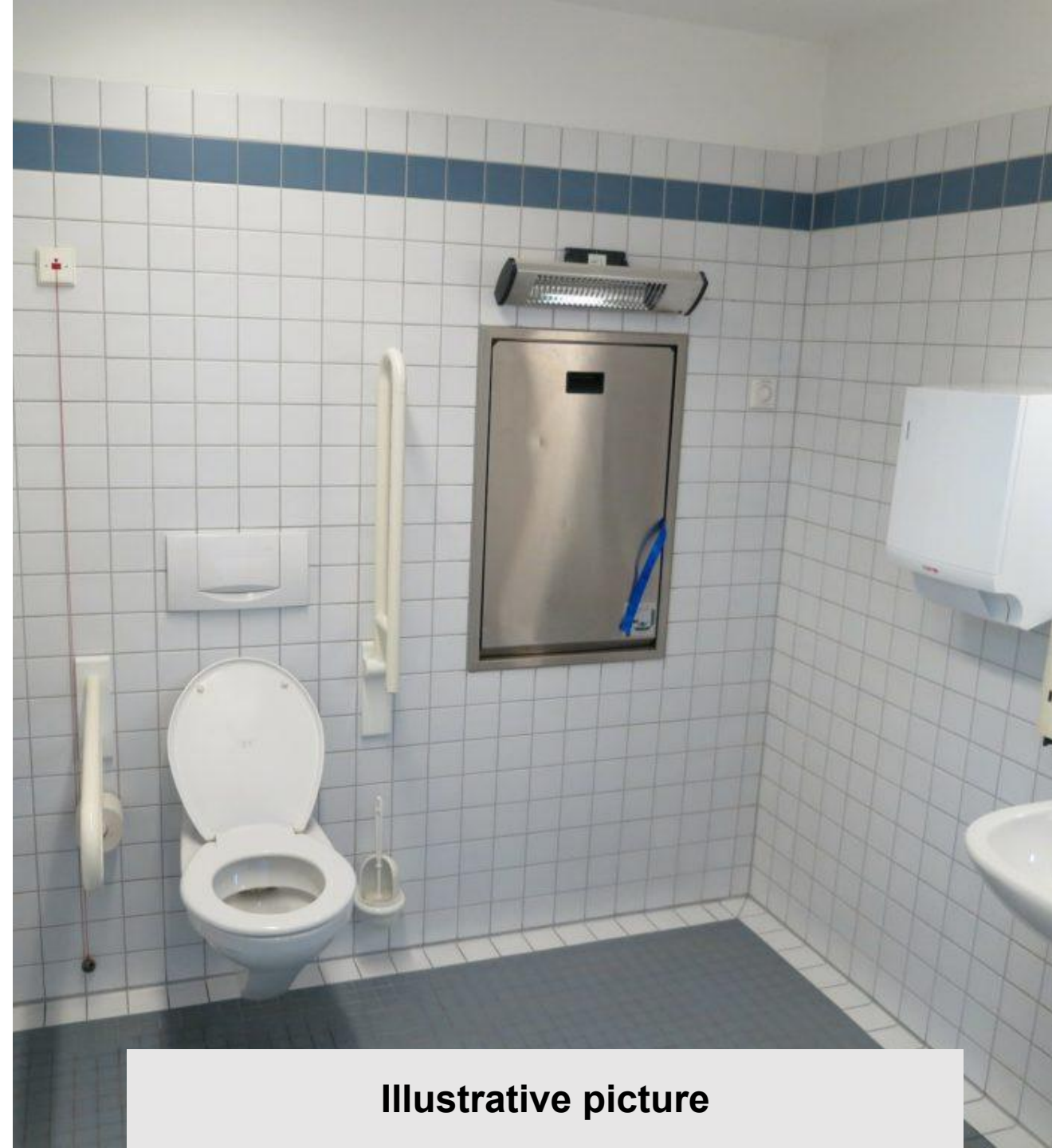
Contrasting colour: No

Changing table: No

Height of the washbasin: 85 cm

Recessed part under the washbasin: Yes

Corner washbasin: No



Illustrative picture

Restaurant

— La carte

On blackboard: No

Legible: Yes

Illustrated with images: Yes

Simple to understand: No

Adapted to children: No

Suitable for the following diets:

- Vegan : No
- Vegetarian: Yes
- Gluten-free: No
- Lactose-free: No
- Low in salt: No
- Low in sugar: No
- Kosher: No
- Halal : No



PARIS

Office du Tourisme
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3rd floor

Tour Eiffel

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Indoor

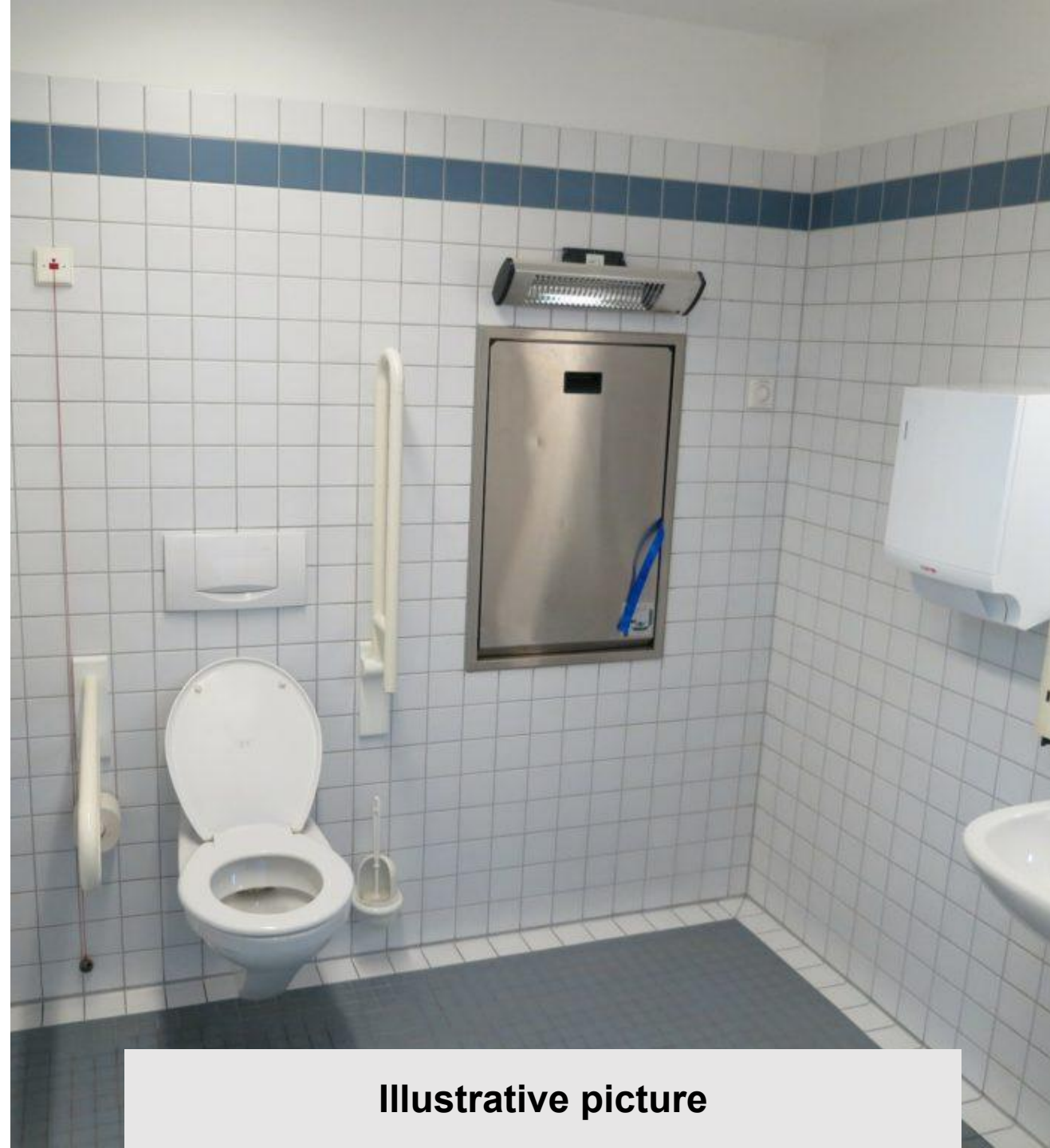
— Toilet facilities

Presence of toilets onsite: Yes

These toilets are accessible: No

Flashing lights: Yes

Changing table: No



Illustrative picture

Catering point - Champagne bar

— Reception

The products offered at this catering point are:

- Paying: Yes
- To be consumed standing: Yes

Booking necessary: No

Pets are accepted: No

Payment at the table: No

Reception equipped with a magnetic induction loop: No

Height of the reception desk: 90 cm

Recessed part under reception desk: No



Catering point - Champagne bar

— The menu

On blackboard: No

Legible: Yes

Illustrated with images: No

Simple to understand: Yes

Adapted to children: No

— Staff

Staff are provided with awareness training: No

Staff are trained: No

At least one staff member speaks FSL: No



Acknowledgments

Tour Eiffel

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Office du Tourisme
et des Congrès

Thank you for consulting this accessibility guide, we hope you have a pleasant stay in Paris.

Updated on 2022/10/26 at 13:07.